

MICROSOFT CORP
Form 10-Q
October 23, 2009
[Table of Contents](#)

UNITED STATES
SECURITIES AND EXCHANGE COMMISSION

Washington, D.C. 20549

FORM 10-Q

x **QUARTERLY REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES EXCHANGE ACT OF 1934**
For the Quarterly Period Ended September 30, 2009

OR

.. **TRANSITION REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES EXCHANGE ACT OF 1934**
For the Transition Period From to

Commission File Number: 0-14278

MICROSOFT CORPORATION

(Exact name of registrant as specified in its charter)

Washington
(State or other jurisdiction of

incorporation or organization)
One Microsoft Way, Redmond, Washington
(Address of principal executive offices)

(425) 882-8080

91-1144442
(I.R.S. Employer

Identification No.)
98052-6399
(Zip Code)

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(Registrant's telephone number, including area code)

None

(Former name, former address and former fiscal year, if changed since last report)

Indicate by check mark whether the registrant (1) has filed all reports required to be filed by Section 13 or 15(d) of the Securities Exchange Act of 1934 during the preceding 12 months (or for such shorter period that the registrant was required to file such reports), and (2) has been subject to such filing requirements for the past 90 days. Yes x No "

Indicate by check mark whether the registrant has submitted electronically and posted on its corporate Web site, if any, every Interactive Data File required to be submitted and posted pursuant to Rule 405 of Regulation S-T (§232.405 of this chapter) during the preceding 12 months (or for such shorter period that the registrant was required to submit and post such files). Yes x No "

Indicate by check mark whether the registrant is a large accelerated filer, an accelerated filer, a non-accelerated filer or a smaller reporting company. See the definitions of "large accelerated filer," "accelerated filer" and "smaller reporting company" in Rule 12b-2 of the Exchange Act.

Large accelerated filer x

Accelerated filer "

Non-accelerated filer " (Do not check if a smaller reporting company)

Smaller reporting company "

Indicate by check mark whether the registrant is a shell company (as defined in Rule 12b-2 of the Exchange Act). Yes " No x

Indicate the number of shares outstanding of each of the issuer's classes of common stock, as of the latest practicable date.

| Class | Outstanding at October 19, 2009 |
|--|---------------------------------|
| Common Stock, \$0.00000625 par value per share | 8,879,121,378 shares |

Table of Contents

MICROSOFT CORPORATION

FORM 10-Q

For the Quarter Ended September 30, 2009

INDEX

| | Page |
|--|-------------|
| PART I. <u>FINANCIAL INFORMATION</u> | |
| Item 1. <u>Financial Statements</u> | |
| a) <u>Income Statements for the Three Months Ended September 30, 2009 and 2008</u> | 3 |
| b) <u>Balance Sheets as of September 30, 2009 and June 30, 2009</u> | 4 |
| c) <u>Cash Flows Statements for the Three Months Ended September 30, 2009 and 2008</u> | 5 |
| d) <u>Stockholders' Equity Statements for the Three Months Ended September 30, 2009 and 2008</u> | 6 |
| e) <u>Notes to Financial Statements</u> | 7 |
| f) <u>Report of Independent Registered Public Accounting Firm</u> | 25 |
| Item 2. <u>Management's Discussion and Analysis of Financial Condition and Results of Operations</u> | 26 |
| Item 3. <u>Quantitative and Qualitative Disclosures About Market Risk</u> | 38 |
| Item 4. <u>Controls and Procedures</u> | 39 |
| PART II. <u>OTHER INFORMATION</u> | |
| Item 1. <u>Legal Proceedings</u> | 40 |
| Item 1A. <u>Risk Factors</u> | 40 |
| Item 2. <u>Unregistered Sales of Equity Securities and Use of Proceeds</u> | 45 |
| Item 6. <u>Exhibits</u> | 46 |
| <u>SIGNATURE</u> | 47 |

Table of Contents**PART I**

Item 1

PART I. FINANCIAL INFORMATION**ITEM 1. FINANCIAL STATEMENTS****INCOME STATEMENTS****(In millions, except per share amounts) (Unaudited)**

| Three Months Ended September 30, | 2009 | 2008 |
|--|-------------|-------------|
| Revenue | \$ 12,920 | \$ 15,061 |
| Operating expenses: | | |
| Cost of revenue | 2,842 | 2,848 |
| Research and development | 2,065 | 2,283 |
| Sales and marketing | 2,790 | 3,044 |
| General and administrative | 741 | 887 |
| Employee severance | | |
| Total operating expenses | 8,438 | 9,062 |
| Operating income | 4,482 | 5,999 |
| Other income (expense) | 283 | (8) |
| Income before income taxes | 4,765 | 5,991 |
| Provision for income taxes | 1,191 | 1,618 |
| Net income | \$ 3,574 | \$ 4,373 |
| Earnings per share: | | |
| Basic | \$ 0.40 | \$ 0.48 |
| Diluted | \$ 0.40 | \$ 0.48 |
| Weighted average shares outstanding: | | |
| Basic | 8,914 | 9,084 |
| Diluted | 8,983 | 9,183 |
| Cash dividends declared per common share | \$ 0.13 | \$ 0.13 |

See accompanying notes.

Table of Contents**PART I**

Item 1

BALANCE SHEETS

(In millions)

| | September 30, 2009 (Unaudited) | June 30, 2009 ⁽¹⁾ |
|--|--------------------------------------|---------------------------------|
| Assets | | |
| Current assets: | | |
| Cash and cash equivalents | \$ 8,823 | \$ 6,076 |
| Short-term investments (including securities pledged as collateral of \$3,261 and \$1,540) | 27,905 | 25,371 |
| <hr/> | | |
| Total cash, cash equivalents, and short-term investments | 36,728 | 31,447 |
| Accounts receivable, net of allowance for doubtful accounts of \$436 and \$451 | 8,587 | 11,192 |
| Inventories | 1,150 | 717 |
| Deferred income taxes | 2,441 | 2,213 |
| Other | 3,325 | 3,711 |
| <hr/> | | |
| Total current assets | 52,231 | 49,280 |
| Property and equipment, net of accumulated depreciation of \$7,853 and \$7,547 | 7,512 | 7,535 |
| Equity and other investments | 6,006 | 4,933 |
| Goodwill | 12,582 | 12,503 |
| Intangible assets, net | 1,653 | 1,759 |
| Deferred income taxes | | 279 |
| Other long-term assets | 1,628 | 1,599 |
| <hr/> | | |
| Total assets | \$ 81,612 | \$ 77,888 |
| <hr/> | | |
| Liabilities and stockholders equity | | |
| Current liabilities: | | |
| Accounts payable | \$ 3,287 | \$ 3,324 |
| Short-term debt | 2,250 | 2,000 |
| Accrued compensation | 2,224 | 3,156 |
| Income taxes | 847 | 725 |
| Short-term unearned revenue | 13,567 | 13,003 |
| Securities lending payable | 3,534 | 1,684 |
| Other | 3,052 | 3,142 |
| <hr/> | | |
| Total current liabilities | 28,761 | 27,034 |
| Long-term debt | 3,746 | 3,746 |
| Long-term unearned revenue | 1,201 | 1,281 |
| Deferred income taxes | 155 | |
| Other long-term liabilities | 6,537 | 6,269 |
| Commitments and contingencies | | |
| Stockholders equity: | | |
| Common stock and paid-in capital shares authorized 24,000; outstanding 8,900 and 8,908 | 62,293 | 62,382 |

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| | | |
|--|------------------|-----------|
| Retained deficit, including accumulated other comprehensive income of \$1,334 and \$969 | (21,081) | (22,824) |
| Total stockholders' equity | 41,212 | 39,558 |
| Total liabilities and stockholders' equity | \$ 81,612 | \$ 77,888 |

(1) *Derived from audited financial statements.*
See accompanying notes.

PAGE 4

Table of Contents**PART I**

Item 1

CASH FLOWS STATEMENTS

(In millions) (Unaudited)

| Three Months Ended September 30, | 2009 | 2008 |
|--|----------------|----------------|
| Operations | | |
| Net income | \$ 3,574 | \$ 4,373 |
| Adjustments to reconcile net income to net cash from operations: | | |
| Depreciation, amortization, and other noncash items | 646 | 585 |
| Stock-based compensation | 443 | 443 |
| Net recognized losses (gains) on investments and derivatives | (66) | 36 |
| Excess tax benefits from stock-based compensation | (9) | (44) |
| Deferred income taxes | (46) | 376 |
| Deferral of unearned revenue | 6,679 | 4,186 |
| Recognition of unearned revenue | (6,237) | (6,044) |
| Changes in operating assets and liabilities: | | |
| Accounts receivable | 2,748 | 3,985 |
| Other current assets | (654) | (558) |
| Other long-term assets | (78) | (116) |
| Other current liabilities | (1,239) | (4,552) |
| Other long-term liabilities | 346 | 700 |
| Net cash from operations | 6,107 | 3,370 |
| Financing | | |
| Short-term borrowings, maturities of 90 days or less, net | 378 | 1,975 |
| Proceeds from issuance of debt, maturities longer than 90 days | 695 | |
| Repayments of debt, maturities longer than 90 days | (823) | |
| Common stock issued | 248 | 228 |
| Common stock repurchased | (1,540) | (6,493) |
| Common stock cash dividends | (1,157) | (998) |
| Excess tax benefits from stock-based compensation | 9 | 44 |
| Net cash used in financing | (2,190) | (5,244) |
| Investing | | |
| Additions to property and equipment | (435) | (778) |
| Acquisition of companies, net of cash acquired | (39) | (377) |
| Purchases of investments | (10,490) | (4,246) |
| Maturities of investments | 3,498 | 464 |
| Sales of investments | 4,417 | 7,075 |
| Securities lending payable | 1,850 | (1,543) |
| Net cash from (used in) investing | (1,199) | 595 |
| Effect of exchange rates on cash and cash equivalents | 29 | (56) |

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| | | |
|--|-----------------|-----------------|
| Net change in cash and cash equivalents | 2,747 | (1,335) |
| Cash and cash equivalents, beginning of period | 6,076 | 10,339 |
| Cash and cash equivalents, end of period | <u>\$ 8,823</u> | <u>\$ 9,004</u> |

See accompanying notes.

PAGE 5

Table of Contents**PART I**

Item 1

STOCKHOLDERS EQUITY STATEMENTS

(In millions) (Unaudited)

| Three Months Ended September 30, | 2009 | 2008 |
|---|------------------|------------------|
| Common stock and paid-in capital | | |
| Balance, beginning of period | \$ 62,382 | \$ 62,849 |
| Common stock issued | 248 | 226 |
| Common stock repurchased | (733) | (1,897) |
| Stock-based compensation | 443 | 443 |
| Stock-based compensation income tax benefits (deficiencies) | (46) | 33 |
| Other, net | (1) | 1 |
| Balance, end of period | 62,293 | 61,655 |
| Retained deficit | | |
| Balance, beginning of period | (22,824) | (26,563) |
| Net income | 3,574 | 4,373 |
| Other comprehensive income: | | |
| Net unrealized gains (losses) on derivatives | (319) | 293 |
| Net unrealized gains (losses) on investments | 588 | (398) |
| Translation adjustments and other | 96 | (158) |
| Comprehensive income | 3,939 | 4,110 |
| Common stock cash dividends | (1,157) | (1,157) |
| Common stock repurchased | (1,039) | (4,451) |
| Balance, end of period | (21,081) | (28,061) |
| Total stockholders equity | \$ 41,212 | \$ 33,594 |

See accompanying notes.

Table of Contents

PART I

Item 1

NOTES TO FINANCIAL STATEMENTS

(Unaudited)

NOTE 1 ACCOUNTING POLICIES

Basis of Presentation

In the opinion of management, the accompanying balance sheets and related interim statements of income, cash flows, and stockholders' equity include all adjustments, consisting only of normal recurring items, necessary for their fair presentation in conformity with accounting principles generally accepted in the United States of America (U.S. GAAP). Preparing financial statements requires management to make estimates and assumptions that affect the reported amounts of assets, liabilities, revenue, and expenses. Examples include: estimates of loss contingencies, product warranties, product life cycles, product returns, and stock-based compensation forfeiture rates; assumptions such as the elements comprising a software arrangement, including the distinction between upgrades/enhancements and new products; when technological feasibility is achieved for our products; the potential outcome of future tax consequences of events that have been recognized in our financial statements or tax returns; estimating the fair value and/or goodwill impairment for our reporting units; and determining when investment impairments are other-than-temporary. Actual results and outcomes may differ from management's estimates and assumptions.

Interim results are not necessarily indicative of results for a full year. The information included in this Form 10-Q should be read in conjunction with information included in the Microsoft Corporation 2009 Form 10-K filed on July 30, 2009 with the U.S. Securities and Exchange Commission.

Principles of Consolidation

The financial statements include the accounts of Microsoft Corporation and its subsidiaries. Intercompany transactions and balances have been eliminated. Equity investments through which we exercise significant influence but do not exercise control and are not the primary beneficiary are accounted for using the equity method. Investments through which we are not able to exercise significant influence over the investee and which do not have readily determinable fair values are accounted for under the cost method.

Subsequent Events

We evaluated events occurring between the end of our fiscal quarter, September 30, 2009 and October 23, 2009 when the financial statements were issued.

Recently Adopted Accounting Guidance

On July 1, 2009, we adopted authoritative guidance issued by the Financial Accounting Standards Board (FASB) on business combinations. The guidance retains the fundamental requirements that the acquisition method of accounting (previously referred to as the purchase method of accounting) be used for all business combinations, but requires a number of changes, including changes in the way assets and liabilities are recognized and measured as a result of business combinations. It also requires the capitalization of in-process research and development at fair value and requires the expensing of acquisition-related costs as incurred. We have applied this guidance to business combinations completed since July 1, 2009.

On July 1, 2009, we adopted the authoritative guidance issued by the FASB that changes the accounting and reporting for non-controlling interests. Non-controlling interests are to be reported as a component of equity separate from the parent's equity, and purchases or sales of equity interests that do not result in a change in control are to be accounted for as equity transactions. In addition, net income attributable to a non-controlling interest is to be included in net income and, upon a loss of control, the interest sold, as well as any interest retained, is to be recorded at fair value with any gain or loss recognized in net income. Adoption of the new guidance did not have a material impact on our financial statements.

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On July 1, 2009, we adopted the authoritative guidance on fair value measurement for nonfinancial assets and liabilities, except for items that are recognized or disclosed at fair value in the financial statements on a recurring basis (at least annually). Adoption of the new guidance did not have a material impact on our financial statements.

PAGE 7

Table of ContentsPART I

Item 1

Recent Accounting Guidance Not Yet Adopted

In October 2009, the FASB issued authoritative guidance on revenue recognition that will become effective for us beginning July 1, 2010, with earlier adoption permitted. Under the new guidance on arrangements that include software elements, tangible products that have software components that are essential to the functionality of the tangible product will no longer be within the scope of the software revenue recognition guidance, and software-enabled products will now be subject to other relevant revenue recognition guidance. Additionally, the FASB issued authoritative guidance on revenue arrangements with multiple deliverables that are outside the scope of the software revenue recognition guidance. Under the new guidance, when vendor specific objective evidence or third party evidence for deliverables in an arrangement cannot be determined, a best estimate of the selling price is required to separate deliverables and allocate arrangement consideration using the relative selling price method. The new guidance includes new disclosure requirements on how the application of the relative selling price method affects the timing and amount of revenue recognition. We believe adoption of this new guidance will not have a material impact on our financial statements.

In June 2009, the FASB issued authoritative guidance on the consolidation of variable interest entities, which is effective for us beginning July 1, 2010. The new guidance requires revised evaluations of whether entities represent variable interest entities, ongoing assessments of control over such entities, and additional disclosures for variable interests. We believe adoption of this new guidance will not have a material impact on our financial statements.

NOTE 2 EARNINGS PER SHARE

Basic earnings per share is computed on the basis of the weighted average number of shares of common stock outstanding during the period. Diluted earnings per share is computed on the basis of the weighted average number of shares of common stock plus the effect of dilutive potential common shares outstanding during the period using the treasury stock method. Dilutive potential common shares include outstanding stock options, stock awards, and shared performance stock awards. The components of basic and diluted earnings per share are as follows:

(In millions, except earnings per share)

| Three Months Ended September 30, | 2009 | 2008 |
|---|--------------|--------------|
| Net income available for common shareholders (A) | \$ 3,574 | \$ 4,373 |
| Weighted average shares of common stock outstanding (B) | 8,914 | 9,084 |
| Dilutive effect of stock-based awards | 69 | 99 |
| Common stock and common stock equivalents (C) | <u>8,983</u> | <u>9,183</u> |
| Earnings per share: | | |
| Basic (A/B) | \$ 0.40 | \$ 0.48 |
| Diluted (A/C) | \$ 0.40 | \$ 0.48 |

We excluded 224 million shares and 136 million shares underlying stock-based awards from the calculations of diluted earnings per share for the three months ended September 30, 2009 and September 30, 2008, respectively, because their inclusion would have been anti-dilutive.

NOTE 3 OTHER INCOME (EXPENSE)

The components of other income (expense) were as follows:

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(In millions)

| Three Months Ended September 30, | 2009 | 2008 |
|---|---------------|---------------|
| Dividends and interest | \$ 165 | \$ 207 |
| Net recognized gains on investments | 70 | 129 |
| Net losses on derivatives | (4) | (165) |
| Net gains (losses) on foreign currency remeasurements | 55 | (179) |
| Other | (3) | — |
| Total | \$ 283 | \$ (8) |

PAGE 8

Table of Contents**PART I**

Item 1

Net recognized gains on investments included other-than-temporary impairments of \$18 million during the first quarter of fiscal year 2010 as compared with \$72 million during the first quarter of fiscal year 2009.

NOTE 4 INVESTMENTS**Investment Components**

The components of investments, including associated derivatives, were as follows:

| (In millions) | Cost Basis | Unrealized Gains | Unrealized Losses | Recorded Basis | Cash | | Equity |
|---------------------------------------|------------------|------------------|-------------------|------------------|----------------------|------------------------|-----------------------|
| | | | | | and Cash Equivalents | Short-term Investments | and Other Investments |
| September 30, 2009 | | | | | | | |
| Cash | \$ 2,104 | \$ | \$ | \$ 2,104 | \$ 2,104 | \$ | \$ |
| Mutual funds | 1,325 | 1 | (6) | 1,320 | 1,224 | 96 | |
| Commercial paper | 1,726 | | | 1,726 | 898 | 828 | |
| Certificates of deposit | 1,926 | | | 1,926 | 1,771 | 155 | |
| U.S. government and agency securities | 15,421 | 73 | (1) | 15,493 | 2,432 | 13,061 | |
| Foreign government bonds | 3,599 | 95 | (1) | 3,693 | | 3,693 | |
| Mortgage-backed securities | 4,283 | 107 | (4) | 4,386 | | 4,386 | |
| Corporate notes and bonds | 5,344 | 304 | (17) | 5,631 | 201 | 5,430 | |
| Municipal securities | 436 | 4 | | 440 | 193 | 247 | |
| Common and preferred stock | 4,373 | 1,233 | (81) | 5,525 | | | 5,525 |
| Other investments | 490 | | | 490 | | 9 | 481 |
| Total | \$ 41,027 | \$ 1,817 | \$ (110) | \$ 42,734 | \$ 8,823 | \$ 27,905 | \$ 6,006 |

| (In millions) | Cost Basis | Unrealized Gains | Unrealized Losses | Recorded Basis | Cash | | Equity |
|---------------------------------------|------------|------------------|-------------------|----------------|----------------------|------------------------|-----------------------|
| | | | | | and Cash Equivalents | Short-term Investments | and Other Investments |
| June 30, 2009 | | | | | | | |
| Cash | \$ 2,064 | \$ | \$ | \$ 2,064 | \$ 2,064 | \$ | \$ |
| Mutual funds | 1,007 | | (25) | 982 | 900 | 82 | |
| Commercial paper | 2,601 | | | 2,601 | 400 | 2,201 | |
| Certificates of deposit | 555 | | | 555 | 275 | 280 | |
| U.S. government and agency securities | 13,450 | 21 | (5) | 13,466 | 2,369 | 11,097 | |
| Foreign government bonds | 3,450 | 71 | (4) | 3,517 | | 3,517 | |
| Mortgage-backed securities | 3,353 | 81 | (16) | 3,418 | | 3,418 | |
| Corporate notes and bonds | 4,361 | 287 | (52) | 4,596 | | 4,596 | |

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| | | | | | | | |
|----------------------------|------------------|-----------------|-----------------|------------------|-----------------|------------------|-----------------|
| Municipal securities | 255 | 2 | (1) | 256 | 68 | 188 | |
| Common and preferred stock | 4,015 | 627 | (182) | 4,460 | | | 4,460 |
| Other investments | 465 | | | 465 | | (8) | 473 |
| Total | \$ 35,576 | \$ 1,089 | \$ (285) | \$ 36,380 | \$ 6,076 | \$ 25,371 | \$ 4,933 |

PAGE 9

Table of Contents**PART I**

Item 1

Unrealized Losses on Investments

Investments with continuous unrealized losses for less than 12 months and 12 months or greater and their related fair values were as follows:

| (In millions) | Less than 12 Months | | 12 Months or Greater | | Total | |
|---------------------------------------|---------------------|-------------------|----------------------|-------------------|-----------------|-------------------|
| | Fair Value | Unrealized Losses | Fair Value | Unrealized Losses | Fair Value | Unrealized Losses |
| September 30, 2009 | | | | | | |
| Mutual funds | \$ | \$ | \$ 40 | \$ (6) | \$ 40 | \$ (6) |
| U.S. government and agency securities | 252 | (1) | | | 252 | (1) |
| Foreign government bonds | | | 667 | (1) | 667 | (1) |
| Mortgage-backed securities | 744 | (4) | | | 744 | (4) |
| Corporate notes and bonds | 299 | (2) | 262 | (15) | 561 | (17) |
| Common and preferred stock | 579 | (42) | 176 | (39) | 755 | (81) |
| Total | \$ 1,874 | \$ (49) | \$ 1,145 | \$ (61) | \$ 3,019 | \$ (110) |

| (In millions) | Less than 12 Months | | 12 Months or Greater | | Total | |
|---------------------------------------|---------------------|-------------------|----------------------|-------------------|-----------------|-------------------|
| | Fair Value | Unrealized Losses | Fair Value | Unrealized Losses | Fair Value | Unrealized Losses |
| June 30, 2009 | | | | | | |
| Mutual funds | \$ 3 | \$ (1) | \$ 77 | \$ (24) | \$ 80 | \$ (25) |
| U.S. government and agency securities | 4,033 | (5) | | | 4,033 | (5) |
| Foreign government bonds | 1,444 | (3) | 669 | (1) | 2,113 | (4) |
| Mortgage-backed securities | 503 | (16) | | | 503 | (16) |
| Corporate notes and bonds | 713 | (10) | 504 | (42) | 1,217 | (52) |
| Municipal securities | 16 | (1) | | | 16 | (1) |
| Common and preferred stock | 1,154 | (135) | 120 | (47) | 1,274 | (182) |
| Total | \$ 7,866 | \$ (171) | \$ 1,370 | \$ (114) | \$ 9,236 | \$ (285) |

At September 30, 2009 and June 30, 2009, the recorded bases and estimated fair values of common and preferred stock and other investments that are restricted for more than one year or are not publicly traded were \$205 million and \$204 million, respectively. The estimated fair values are based on publicly available market information or other estimates determined by management. Unrealized losses on fixed-income securities are primarily attributable to changes in interest rates. Unrealized losses on domestic and international equities are due to market price movements. Management does not believe any remaining unrealized losses represent other-than-temporary impairments based on our evaluation of available evidence as of September 30, 2009.

Debt Investment Maturities

| (In millions) | Cost Basis | Estimated Fair Value |
|---------------------------------------|------------------|----------------------------|
| Due in one year or less | \$ 5,854 | \$ 5,867 |
| Due after one year through five years | 16,135 | 16,456 |
| Due after five years through 10 years | 2,637 | 2,755 |
| Due after 10 years | 4,493 | 4,602 |
| Total | \$ 29,119 | \$ 29,680 |

NOTE 5 DERIVATIVES

We use derivative instruments to manage risks related to foreign currencies, equity prices, interest rates, and credit; to enhance investment returns; and to facilitate portfolio diversification. Our objectives for holding derivatives include reducing, eliminating, and efficiently managing the economic impact of these exposures as effectively as possible. Our derivative programs include strategies that both qualify and do not qualify for hedge accounting treatment. All notional amounts presented below are measured in U.S. currency equivalents.

Table of Contents

PART I

Item 1

Foreign Currency

Certain forecasted transactions, assets, and liabilities are exposed to foreign currency risk. We monitor our foreign currency exposures daily to maximize the economic effectiveness of our foreign currency hedge positions. Options and forward contracts are used to hedge a portion of forecasted international revenue for up to three years in the future and are designated as cash-flow hedging instruments. Principal currencies hedged include the euro, Japanese yen, British pound, and Canadian dollar. As of September 30, 2009, the total notional amount of such foreign exchange contracts was \$8.7 billion. Foreign currency risks related to certain non-U.S. dollar denominated securities are hedged using foreign exchange forward contracts that are designated as fair-value hedging instruments. As of September 30, 2009, the total notional amount of these foreign exchange contracts sold was \$3.7 billion. Certain options and forwards not designated as hedging instruments are also used to manage the variability in exchange rates on accounts receivable, cash, and intercompany positions, and to manage other foreign currency exposures. As of September 30, 2009, the total notional amounts of these foreign exchange contracts purchased and sold were \$2.6 billion and \$2.2 billion, respectively.

Equity

Securities held in our equity and other investments portfolio are subject to market price risk. Market price risk is managed relative to broad-based global and domestic equity indices using certain convertible preferred investments, options, futures, and swap contracts not designated as hedging instruments. From time to time, to hedge our price risk, we may use and designate equity derivatives as hedging instruments, including puts, calls, swaps, and forwards. As of September 30, 2009, the total notional amounts of designated and non-designated equity contracts purchased and sold were immaterial.

Interest Rate

Securities held in our fixed-income portfolio are subject to different interest rate risks based on their maturities. We manage the average maturity of our fixed-income portfolio to achieve economic returns that correlate to certain broad-based fixed-income indices using exchange-traded option and futures contracts and over-the-counter swap and option contracts, none of which are designated as hedging instruments. As of September 30, 2009, the total notional amount of fixed-interest rate contracts purchased and sold were \$1.6 billion and \$946 million, respectively. In addition, we use To Be Announced forward purchase commitments of mortgage-backed assets to gain exposure to agency mortgage-backed securities. These meet the definition of a derivative instrument in cases where physical delivery of the assets is not taken at the earliest available delivery date. As of September 30, 2009, the total notional derivative amount of mortgage contracts purchased was \$1.0 billion.

Credit

Our fixed-income portfolio is diversified and consists primarily of investment-grade securities. We use credit default swap contracts, not designated as hedging instruments, to manage credit exposures relative to broad-based indices and to facilitate portfolio diversification. We use credit default swaps as they are a low cost method of managing exposure to individual credit risks or groups of credit risks. As of September 30, 2009, the total notional amounts of credit contracts purchased and sold were immaterial.

Commodity

We use broad-based commodity exposures to enhance portfolio returns and to facilitate portfolio diversification. We use swap and futures contracts, not designated as hedging instruments, to generate and manage exposures to broad-based commodity indices. We use derivatives on commodities as they are low-cost alternatives to the purchase and storage of a variety of commodities, including, but not limited to, precious metals, energy, and grain. As of September 30, 2009, the total notional amounts of commodity contracts purchased and sold were \$567 million and \$27 million, respectively.

Table of Contents**PART I**

Item 1

Credit-Risk-Related Contingent Features

Certain of our counterparty agreements for derivative instruments contain provisions that require our issued and outstanding long-term unsecured debt to maintain an investment grade credit rating and require us to maintain a minimum liquidity of \$1.0 billion. To the extent we fail to meet these requirements, we will be required to post collateral, similar to the standard convention related to over-the-counter derivatives. As of September 30, 2009, our long-term unsecured debt rating was AAA, and cash investments were in excess of \$1.0 billion. As a result, no collateral is required to be posted.

Fair Values of Derivative Instruments

Following are the gross fair values of derivative instruments held at September 30, 2009, excluding the impact of netting derivative assets and liabilities when a legally enforceable master netting agreement exists and fair value adjustments related to our own credit risk and counterparty credit risk:

| (In millions) | Foreign Exchange Contracts | Equity Contracts | Interest Rate Contracts | Credit Contracts | Commodity Contracts | Total Derivatives |
|--|----------------------------------|---------------------|-------------------------------|---------------------|------------------------|----------------------|
| Assets | | | | | | |
| Derivatives not designated as hedging instruments: | | | | | | |
| Short-term investments | \$ 10 | \$ 101 | \$ 41 | \$ 12 | \$ 7 | \$ 171 |
| Other current assets | 81 | | | | | 81 |
| Total | \$ 91 | \$ 101 | \$ 41 | \$ 12 | \$ 7 | \$ 252 |
| Derivatives designated as hedging instruments: | | | | | | |
| Short-term investments | \$ 6 | | | | | \$ 6 |
| Other current assets | 258 | | | | | 258 |
| Equity and other investments | | | | | | |
| Total | \$ 264 | \$ | \$ | \$ | \$ | \$ 264 |
| Total assets | \$ 355 | \$ 101 | \$ 41 | \$ 12 | \$ 7 | \$ 516 |
| Liabilities | | | | | | |
| Derivatives not designated as hedging instruments: | | | | | | |
| Other current liabilities | \$ (79) | \$ (2) | \$ (25) | \$ (49) | \$ (5) | \$ (160) |
| Derivatives designated as hedging instruments: | | | | | | |
| Other current liabilities | \$ (251) | | | | | \$ (251) |
| Total liabilities | \$ (330) | \$ (2) | \$ (25) | \$ (49) | \$ (5) | \$ (411) |

See also Note 4 Investments and Note 6 Fair Value Measurements.

Fair-Value Hedges

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For a derivative instrument designated as a fair-value hedge, the gain (loss) is recognized in earnings in the period of change together with the offsetting loss or gain on the hedged item attributed to the risk being hedged. For options designated as fair-value hedges, changes in the time value are excluded from the assessment of hedge effectiveness and are recognized in earnings.

PAGE 12

Table of Contents**PART I**

Item 1

During the three months ended September 30, 2009, we recognized in other income (expense) the following gains (losses) on foreign exchange contracts designated as fair value hedges (our only fair value hedges during the period) and their related hedged items:

(In millions)

| | |
|--------------|---------------|
| Derivatives | \$ (193) |
| Hedged items | 188 |
| Total | \$ (5) |

Cash-Flow Hedges

For a derivative instrument designated as a cash-flow hedge, the effective portion of the derivative's gain (loss) is initially reported as a component of other comprehensive income (OCI) and is subsequently recognized in earnings when the hedged exposure is recognized in earnings. For options designated as cash-flow hedges, changes in the time value are excluded from the assessment of hedge effectiveness and are recognized in earnings. Gains (losses) on derivatives representing either hedge components excluded from the assessment of effectiveness or hedge ineffectiveness are recognized in earnings.

During the three months ended September 30, 2009, we recognized the following gains (losses) related to foreign exchange contracts designated as cash flow hedges (our only cash flow hedges during the period):

(In millions)

| | |
|--|----------|
| Effective portion | |
| Loss recognized in OCI, net of tax effect of \$(112) | \$ (209) |
| Gain reclassified from accumulated OCI into revenue | \$ 169 |
| Amount excluded from effectiveness assessment and ineffective portion | |
| Loss recognized in other income (expense) | \$ (40) |

We estimate that \$169 million of net derivative gains included in OCI will be reclassified into earnings within the next 12 months. No significant amounts of gains (losses) were reclassified from OCI into earnings as a result of forecasted transactions that failed to occur during the three months ended September 30, 2009.

Non-Designated Derivatives

Gains (losses) from changes in fair values of derivatives that are not designated as hedges are recognized in other income (expense). Other than those derivatives entered into for investment purposes, such as commodity contracts, the gains (losses) below are generally economically offset by unrealized gains (losses) in the underlying available-for-sale securities, which are recorded as a component of OCI until the securities are sold or other-than-temporarily impaired, at which time the amounts are moved from OCI into other income (expense).

During the three months ended September 30, 2009, we recognized the following gains related to derivatives that are not designated as hedges:

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(In millions)

| | |
|----------------------------|-------|
| Foreign exchange contracts | \$ 43 |
| Equity contracts | 9 |
| Interest-rate contracts | 3 |
| Credit contracts | 9 |
| Commodity contracts | 15 |

| | |
|-------|-------|
| Total | \$ 79 |
|-------|-------|

Gains (losses) on derivatives presented in income statement line items other than other income (expense) were immaterial for the three months ended September 30, 2009, and have been excluded from the table above.

Table of Contents**PART I**

Item 1

NOTE 6 FAIR VALUE MEASUREMENTS

We account for certain assets and liabilities at fair value. The hierarchy below lists three levels of fair value based on the extent to which inputs used in measuring fair value are observable in the market. We categorize each of our fair value measurements in one of these three levels based on the lowest level input that is significant to the fair value measurement in its entirety. These levels are:

Level 1 inputs are based upon unadjusted quoted prices for identical instruments traded in active markets. Our Level 1 non-derivative investments primarily include domestic and international equities, U.S. treasuries, exchange-traded mutual funds, and agency securities. Our Level 1 derivative assets and liabilities include those traded on exchanges.

Level 2 inputs are based upon quoted prices for similar instruments in active markets, quoted prices for identical or similar instruments in markets that are not active, and model-based valuation techniques (e.g. the Black-Scholes model) for which all significant inputs are observable in the market or can be corroborated by observable market data for substantially the full term of the assets or liabilities. Where applicable, these models project future cash flows and discount the future amounts to a present value using market-based observable inputs including interest rate curves, foreign exchange rates, and forward and spot prices for currencies and commodities. Our Level 2 non-derivative investments consist primarily of corporate notes and bonds, foreign government bonds, mortgage-backed securities, commercial paper, and certain agency securities. Our Level 2 derivative assets and liabilities primarily include certain over-the-counter options, futures, and swap contracts.

Level 3 inputs are generally unobservable and typically reflect management's estimates of assumptions that market participants would use in pricing the asset or liability. The fair values are therefore determined using model-based techniques, including option pricing models and discounted cash flow models. Our Level 3 non-derivative assets primarily comprise investments in certain corporate bonds. We value these corporate bonds using internally developed valuation models, inputs to which include interest rate curves, credit spreads, stock prices, and volatilities. Unobservable inputs used in these models are significant to the fair values of the investments. Our Level 3 derivative assets and liabilities primarily comprise derivatives for foreign equities. In certain cases, market-based observable inputs are not available and we use management judgment to develop assumptions to determine fair value for these derivatives.

Assets and Liabilities Measured at Fair Value on a Recurring Basis

The following tables present the fair values of our financial instruments that are measured at fair value on a recurring basis:

| (In millions) | Level 1 | Level 2 | Level 3 | Gross Fair Value | Netting ⁽¹⁾ | Net Fair Value |
|---------------------------------------|----------|---------|---------|------------------|------------------------|----------------|
| September 30, 2009 | | | | | | |
| Assets | | | | | | |
| Mutual funds | \$ 1,320 | \$ | \$ | \$ 1,320 | \$ | \$ 1,320 |
| Commercial paper | | 1,721 | | 1,721 | | 1,721 |
| Certificates of deposit | | 1,926 | | 1,926 | | 1,926 |
| U.S. government and agency securities | 9,575 | 5,932 | | 15,507 | | 15,507 |
| Foreign government bonds | 468 | 3,269 | | 3,737 | | 3,737 |
| Mortgage-backed securities | | 4,381 | | 4,381 | | 4,381 |

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| | | | | | | |
|----------------------------|------------------|------------------|---------------|------------------|-----------------|------------------|
| Corporate notes and bonds | | 5,288 | 180 | 5,468 | | 5,468 |
| Municipal securities | | 440 | | 440 | | 440 |
| Common and preferred stock | 5,275 | 39 | 5 | 5,319 | | 5,319 |
| Derivatives | 13 | 500 | 3 | 516 | (329) | 187 |
| Total | \$ 16,651 | \$ 23,496 | \$ 188 | \$ 40,335 | \$ (329) | \$ 40,006 |
| Liabilities | | | | | | |
| Derivatives | \$ 12 | \$ 399 | \$ | \$ 411 | \$ (328) | \$ 83 |

Table of Contents**PART I**

Item 1

| (In millions) | Level 1 | Level 2 | Level 3 | Gross Fair Value | Netting ⁽¹⁾ | Net Fair Value |
|---------------------------------------|------------------|------------------|---------------|------------------|------------------------|------------------|
| June 30, 2009 | | | | | | |
| Assets | | | | | | |
| Mutual funds | \$ 982 | \$ | \$ | \$ 982 | \$ | \$ 982 |
| Commercial paper | | 2,601 | | 2,601 | | 2,601 |
| Certificates of deposit | | 555 | | 555 | | 555 |
| U.S. government and agency securities | 7,134 | 6,105 | | 13,239 | | 13,239 |
| Foreign government bonds | 501 | 3,022 | | 3,523 | | 3,523 |
| Mortgage-backed securities | | 3,593 | | 3,593 | | 3,593 |
| Corporate notes and bonds | | 4,073 | 253 | 4,326 | | 4,326 |
| Municipal securities | | 256 | | 256 | | 256 |
| Common and preferred stock | 4,218 | 28 | 5 | 4,251 | | 4,251 |
| Derivatives | 5 | 623 | 5 | 633 | (235) | 398 |
| Total | \$ 12,840 | \$ 20,856 | \$ 263 | \$ 33,959 | \$ (235) | \$ 33,724 |
| Liabilities | | | | | | |
| Derivatives | \$ 5 | \$ 344 | \$ | \$ 349 | \$ (231) | \$ 118 |

(1) This table includes the impact of netting derivative assets and derivative liabilities when a legally enforceable master netting agreement exists. These amounts also include fair value adjustments related to our own credit risk and counterparty credit risk.

Changes in Financial Instruments Measured at Level 3 Fair Value on a Recurring Basis

The following tables present the changes during the three months ended September 30, 2009 and 2008 in our Level 3 financial instruments that are measured at fair value on a recurring basis. The majority of these instruments consist of investment securities classified as available-for-sale with changes in fair value included in other comprehensive income.

| (In millions) | Corporate Notes and Bonds | Common and Preferred Stock | Derivative Assets | Total |
|---|---------------------------|----------------------------|-------------------|---------------|
| Three Months Ended September 30, 2009 | | | | |
| Balance, beginning of period | \$ 253 | \$ 5 | \$ 5 | \$ 263 |
| Total realized and unrealized gains (losses): | | | | |
| Included in other income (expense) | 1 | | (2) | (1) |
| Included in other comprehensive income | (74) | | | (74) |
| Purchases, issuances, and settlements | | | | |
| Transfers in and out of Level 3 | | | | |
| Balance, end of period | \$ 180 | \$ 5 | \$ 3 | \$ 188 |

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| | | | | | | | |
|--|----|---|----|----|-----|----|-----|
| Change in unrealized gains (losses) included in other income (expense) related to assets held as of September 30, 2009 | \$ | 1 | \$ | \$ | (2) | \$ | (1) |
|--|----|---|----|----|-----|----|-----|

PAGE 15

Table of Contents**PART I**

Item 1

| (In millions) | Corporate Notes and Bonds | Common and Preferred Stock | Derivative Assets | Total |
|--|---------------------------------|-------------------------------------|----------------------|---------|
| Three Months Ended September 30, 2008 | | | | |
| Balance, beginning of period | \$ 138 | \$ 8 | \$ 71 | \$ 217 |
| Total realized and unrealized gains (losses): | | | | |
| Included in other income (expense) | (9) | (4) | 48 | 35 |
| Included in other comprehensive income | (29) | | | (29) |
| Purchases, issuances, and settlements | | | (104) | (104) |
| Transfers in and out of Level 3 | 11 | | | 11 |
| Balance, end of period | \$ 111 | \$ 4 | \$ 15 | \$ 130 |
| Change in unrealized gains (losses) included in other income (expense) related to assets held as of September 30, 2008 | \$ (9) | \$ (3) | \$ 1 | \$ (11) |

Assets and Liabilities Measured at Fair Value on a Nonrecurring Basis

We measure certain assets, including our cost and equity method investments, at fair value on a nonrecurring basis when they are deemed to be other-than-temporarily impaired. The fair values of our investments are determined based on valuation techniques using the best information available, and may include quoted market prices, market comparables, and discounted cash flow projections.

An impairment charge is recorded when the cost of the investment exceeds its fair value and this condition is determined to be other-than-temporary. During the three months ended September 30, 2009 and 2008, we did not record any other-than-temporary impairments on those assets required to be measured at fair value on a non-recurring basis.

NOTE 7 INVENTORIES

The components of inventories were as follows:

| (In millions) | September 30, 2009 | June 30, 2009 |
|-----------------|-----------------------|------------------|
| Raw materials | \$ 165 | \$ 170 |
| Work in process | 30 | 45 |
| Finished goods | 955 | 502 |
| Total | \$ 1,150 | \$ 717 |

NOTE 8 ACQUISITIONS

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We acquired two entities during the three months ended September 30, 2009, for total consideration of \$46 million, substantially all of which was paid in cash. These entities have been consolidated into our results of operations since their respective acquisition dates. Pro forma results of operations have not been presented because the effects of these acquisitions, individually and in the aggregate, were not material to our consolidated results of operations.

PAGE 16

Table of ContentsPART I

Item 1

NOTE 9 GOODWILL

Following are details of the changes in our goodwill balances during the three months ended September 30, 2009:

| (In millions) | Balance | Acquisitions | Purchase Accounting Adjustments and Other | Balance |
|------------------------------------|------------------|--------------|--|-----------------------|
| | June 30, 2009 | | | September 30, 2009 |
| Windows & Windows Live Division | \$ 77 | \$ | \$ | \$ 77 |
| Server and Tools | 1,038 | 33 | (1) | 1,070 |
| Online Services Division | 6,657 | | (24) | 6,633 |
| Microsoft Business Division | 3,927 | 3 | 68 | 3,998 |
| Entertainment and Devices Division | 804 | | | 804 |
| Total | \$ 12,503 | \$ 36 | \$ 43 | \$ 12,582 |

None of the amounts recorded as goodwill are expected to be deductible for tax purposes. The measurement period for purchase price allocations ends as soon as information on the facts and circumstances becomes available, but does not exceed 12 months. Any change in the fair value of the net assets of the acquired companies changes the amount of the purchase price allocable to goodwill. Adjustments in the purchase price allocation may require a recasting of the amounts allocated to goodwill retroactive to the period in which the acquisition occurred. Any change in the goodwill amounts resulting from foreign currency translations are presented as other in the table above.

In connection with the planned disposal of Razorfish, we performed an interim impairment analysis of our Online Services Division goodwill balance during the first quarter of fiscal year 2010. No impairment of goodwill was identified.

NOTE 10 INTANGIBLE ASSETS

The components of intangible assets, all of which are finite-lived, were as follows:

| (In millions) | Gross Carrying Amount | Accumulated Amortization | Net Carrying Amount | Gross Carrying Amount | Accumulated Amortization | Net Carrying Amount |
|----------------|-----------------------------|-----------------------------|---------------------------|-----------------------------|-----------------------------|---------------------------|
| | | | September 30, 2009 | | | June 30, 2009 |
| Contract-based | \$ 1,087 | \$ (869) | \$ 218 | \$ 1,087 | \$ (855) | \$ 232 |

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| | | | | | | |
|-------------------|-----------------|-------------------|-----------------|-----------------|-------------------|-----------------|
| Technology-based | 2,091 | (1,188) | 903 | 2,033 | (1,090) | 943 |
| Marketing-related | 184 | (105) | 79 | 188 | (97) | 91 |
| Customer-related | 721 | (268) | 453 | 732 | (239) | 493 |
| Total | \$ 4,083 | \$ (2,430) | \$ 1,653 | \$ 4,040 | \$ (2,281) | \$ 1,759 |

We generally amortize acquired intangibles on a straight-line basis over their estimated weighted average lives. Intangible assets amortization expense was \$149 million for the three months ended September 30, 2009 as compared with \$140 million for the three months ended September 30, 2008. The following table outlines the estimated future amortization expense related to intangible assets held at September 30, 2009:

(In millions)

Year Ending June 30,

| | |
|--|-----------------|
| 2010 (excluding the three months ended September 30, 2009) | \$ 435 |
| 2011 | 515 |
| 2012 | 459 |
| 2013 | 192 |
| 2014 and thereafter | 52 |
| Total | \$ 1,653 |

Table of Contents**PART I**

Item 1

NOTE 11 DEBT

In September 2008, our Board of Directors authorized debt financings of up to \$6.0 billion. Our initial commercial paper program provided for the issuance and sale of up to \$2.0 billion. Subsequent to the issuance of our long-term debt in May 2009, we increased the commercial paper program and, during the current quarter, issued an additional \$250 million of commercial paper. As of September 30, 2009, we had \$2.25 billion of commercial paper and \$3.75 billion of long-term debt issued and outstanding.

Short-term Debt

As of September 30, 2009, our \$2.25 billion of commercial paper issued and outstanding had a weighted average interest rate, including issuance costs, of 0.18% and maturities of 49 to 127 days. The estimated fair value of this commercial paper approximates its carrying value.

We also had two credit facilities aggregating \$3.0 billion with no amounts drawn against them as of September 30, 2009. These facilities serve as a back-up for our commercial paper program. Our \$2.0 billion and \$1.0 billion credit facilities expire on November 6, 2009 and March 12, 2010, respectively. As of September 30, 2009, we were in compliance with the financial covenant in both credit agreements, which requires a coverage ratio maintained of at least three times earnings before interest, taxes, depreciation, and amortization to interest expense.

Long-term Debt

As of September 30, 2009, the total carrying value and estimated fair value of our long-term debt were \$3.75 billion and \$3.81 billion, respectively. The estimated fair value is based on quoted prices for our publicly-traded debt as of September 30, 2009.

NOTE 12 INCOME TAXES

Our effective tax rates were 25% and 27% for the three months ended September 30, 2009 and 2008, respectively. The fiscal year 2010 rate reflects a higher mix of foreign earnings taxed at lower rates.

Tax contingencies and other tax liabilities were \$5.8 billion as of September 30, 2009 and \$5.5 billion as of June 30, 2009, and were included in other long-term liabilities.

NOTE 13 UNEARNED REVENUE

The components of unearned revenue were as follows:

(In millions)

| | September 30, 2009 | June 30, 2009 |
|---------------------------|-----------------------|------------------|
| Volume licensing programs | \$ 10,527 | \$ 11,350 |
| Undelivered elements | 2,452 | 1,083 |
| Other | 1,789 | 1,851 |
| Total | \$ 14,768 | \$ 14,284 |

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Unearned revenue by segment was as follows:

(In millions)

| | September 30, | June 30, |
|---------------------------------|---------------|-----------|
| | 2009 | 2009 |
| Windows & Windows Live Division | \$ 3,638 | \$ 2,345 |
| Server and Tools | 4,424 | 4,732 |
| Microsoft Business Division | 5,920 | 6,508 |
| Other segments | 786 | 699 |
| <hr/> | | |
| Total | \$ 14,768 | \$ 14,284 |

Table of Contents**PART I**

Item 1

NOTE 14 PRODUCT WARRANTIES

We provide for the estimated costs of hardware and software warranties at the time the related revenue is recognized. For hardware warranties, we estimate the costs based on historical and projected product failure rates, historical and projected repair costs, and knowledge of specific product failures (if any). The specific hardware warranty terms and conditions vary depending upon the product sold and country in which we do business, but generally include parts and labor over a period generally ranging from 90 days to three years. For software warranties, we estimate the costs to provide bug fixes, such as security patches, over the estimated life of the software. We regularly re-evaluate our estimates to assess the adequacy of the recorded warranty liabilities and adjust the amounts as necessary.

Our aggregate product warranty liabilities, which are included in other current liabilities and other long term-liabilities on our balance sheets, changed during the three months ended September 30, 2009 as follows:

(In millions)

| | |
|--------------------------------|---------------|
| Balance, beginning of period | \$ 342 |
| Accrual for warranties issued | 33 |
| Settlements of warranty claims | (86) |
| Balance, end of period | \$ 289 |

NOTE 15 CONTINGENCIES**Government Competition Law Matters**

In March 2004, the European Commission issued a competition law decision that, among other things, ordered us to license certain Windows server protocol technology to our competitors. In March 2007, the European Commission issued a statement of objections claiming that the pricing terms we proposed for licensing the technology as required by the March 2004 decision were not reasonable. Following additional steps we took to address these concerns, the Commission announced on October 22, 2007 that we were in compliance with the March 2004 decision and that no further penalty should accrue after that date. On February 27, 2008, the Commission issued a fine of \$1.4 billion (899 million) relating to the period prior to October 22, 2007. In May 2008, we filed an application with the European Court of First Instance to annul the February 2008 fine. We paid the \$1.4 billion (899 million) fine in June 2008, pending the outcome of the appeal.

In January 2008 the Commission opened a competition law investigation relating to the inclusion of various capabilities in our Windows operating system software, including Web browsing software. The investigation was precipitated by a complaint filed with the Commission by Opera Software ASA, a firm that offers Web browsing software. On January 15, 2009, the European Commission issued a statement of objections expressing the Commission's preliminary view that the inclusion of Internet Explorer in Windows since 1996 has violated European competition law. According to the statement of objections, other browsers are foreclosed from competing because Windows includes Internet Explorer. On October 7, 2009, the Commission announced its preliminary view that a set of commitments offered by Microsoft would resolve the Commission's competition law concerns. These commitments broadly ensure that computer manufacturers will remain free to install any browser on the PCs they ship and they provide for a Web browser ballot mechanism so that end users throughout Europe are offered a choice of browsers. The Commission stated that it intends to issue a decision making these commitments legally binding, subject to the results of a 30-day public comment period.

In January 2008 the Commission also opened a competition law investigation that relates primarily to interoperability with respect to our Microsoft Office family of products. This investigation resulted from complaints filed with the Commission by a trade association of Microsoft's competitors. Microsoft has made a number of proposals to address the Commission's competition law concerns in this area. The Commission also indicated in its October 7, 2009 statement that it may consider the commitments described above to provide a sufficient basis to resolve

these competition law concerns.

We are subject to a Consent Decree and Final Judgment (Final Judgments) that resolved lawsuits brought by the U.S. Department of Justice, 18 states, and the District of Columbia in two separate actions. The Final Judgments imposed various constraints on our Windows operating system businesses. Originally, the Final Judgments were scheduled to expire in November 2007. In 2006, we voluntarily agreed to extend certain elements of the Final

Table of Contents

PART I

Item 1

Judgments to November 2009. The U.S. Department of Justice and other states advised the Court that they would not seek any extension of the Final Judgments to which they are party. In January 2008, the court issued a decision granting the states' motion to extend these additional provisions of the Final Judgments until November 2009. On April 16, 2009, we agreed with the Department of Justice and the states, respectively, to extend the Final Judgments to May 2011, and submitted to the U.S. District Court for the District of Columbia joint motions for this extension. In April 2009, the Court entered an order approving the extension.

In other ongoing investigations, various foreign governments and several state attorneys general have requested information from us concerning competition, privacy, and security issues.

Antitrust, Unfair Competition, and Overcharge Class Actions

A large number of antitrust and unfair competition class action lawsuits were filed against us in various state, federal, and Canadian courts on behalf of various classes of direct and indirect purchasers of our PC operating system and certain other software products. We obtained dismissals of damages claims of indirect purchasers under federal law and in 15 states. Courts refused to certify classes in two additional states. We have reached agreements to settle all claims that have been made to date in 19 states and the District of Columbia.

Under the settlements, generally class members can obtain vouchers that entitle them to be reimbursed for purchases of a wide variety of platform-neutral computer hardware and software. The total value of vouchers that we may issue varies by state. We will make available to certain schools a percentage of those vouchers that are not issued or claimed (one-half to two-thirds depending on the state). The total value of vouchers we ultimately issue will depend on the number of class members who make claims and are issued vouchers. The maximum value of vouchers to be issued is approximately \$2.7 billion. The actual costs of these settlements will be less than that maximum amount, depending on the number of class members and schools that are issued and redeem vouchers.

The settlements in all states except Arizona have received final court approval. Cases in Canada have not been settled. We estimate the total cost to resolve all of the overcharge class action cases will range between \$1.8 billion and \$2.1 billion. The actual cost depends on factors such as the claim rate, the quantity and mix of products for which claims are made, the number of eligible class members who ultimately use the vouchers, the nature of hardware and software that is acquired using the vouchers, and the cost of administering the claims. At September 30, 2009, we have recorded a liability related to these claims of approximately \$800 million, which reflects our estimated exposure of \$1.8 billion less payments made to date of approximately \$1.0 billion mostly for vouchers, legal fees, and administrative expenses.

Other Antitrust Litigation and Claims

In November 2004, Novell, Inc. filed a complaint in U.S. District Court, asserting antitrust and unfair competition claims against us related to Novell's ownership of WordPerfect and other productivity applications during the period between June 1994 and March 1996. This case was transferred to Maryland. In June 2005, the trial court granted our motion to dismiss four of six claims of the complaint. Both parties appealed, and in October 2007, the court of appeals affirmed the decision of the trial court, and remanded the case to that court for further proceedings. Fact discovery has closed and summary judgment motions were filed in October 2009.

Patent and Intellectual Property Claims

In 2003 we filed an action in U.S. District Court in California seeking a declaratory judgment that we do not infringe certain Alcatel-Lucent patents (although this action began before the merger of Alcatel and Lucent in 2006, for simplicity we refer to the post-merger entity of Alcatel-Lucent). In April 2008, a jury returned a verdict in Alcatel-Lucent's favor in a trial on a consolidated group of one video and three user interface patents. The jury concluded that we had infringed two user interface patents and awarded \$367 million in damages. In June 2008, the trial judge increased the amount of damages to \$512 million to include \$145 million of interest. We appealed that award to the Federal Circuit. In December 2008, we entered into a settlement agreement resolving all other litigation pending between Microsoft and Alcatel-Lucent, leaving approximately \$500 million remaining in dispute. In April 2009, the U.S. Patent and Trademark Office, after a reexamination of the remaining patent in dispute, determined that the patent was invalid and Alcatel-Lucent has appealed that ruling. On September 11, 2009, the United States Court of Appeals for the Federal Circuit affirmed the liability award but vacated the verdict and remanded the case to the trial court for a re-trial of the damages ruling, indicating the damages previously awarded were too high.

Table of Contents

PART I

Item 1

In October 2003, Uniloc USA Inc., a subsidiary of a Singapore-based security technology company, filed a patent infringement suit in U.S. District Court in Rhode Island, claiming that product activation technology in Windows XP and certain other Microsoft programs violated a Uniloc patent. After we obtained a favorable summary judgment that we did not infringe any of the claims of this patent, the court of appeals vacated the trial court decision and remanded the case for trial. In April 2009, the jury returned a \$388 million verdict against us, including a finding of willful infringement. On September 29, 2009, the district court judge overturned the jury verdict, ruling that the evidence did not support the jury's finding that Microsoft infringed the patent.

In March 2007, i4i Limited Partnership, based in Canada, sued Microsoft in U.S. District Court in Texas, claiming that certain custom XML technology in Word 2003 and 2007 infringed i4i's patent. In May 2009, a jury returned a verdict against us, finding damages of \$200 million and that we willfully infringed the patent. In August 2009, the court denied our post-trial motions and also awarded enhanced damages of \$40 million, prejudgment interest of \$37 million and issued a permanent injunction prohibiting additional distribution of the allegedly infringing technology. The appellate court stayed the injunction pending our appeal.

There are over 50 other patent infringement cases pending against Microsoft, 10 of which are set for trial in fiscal year 2010. These include a lawsuit filed by JuxtaComm Technologies, Inc. against us and other defendants in U.S. District Court in Texas. JuxtaComm claims that technologies in several Microsoft products including SQL Server, Visual Studio, Visio, and .Net Framework infringe a JuxtaComm patent relating to data integration. Trial has been scheduled for November 2009. Another lawsuit was filed against Microsoft by VirnetX Inc. in U.S. District Court in Texas in which VirnetX asserts that various Microsoft products including Windows client and server operating systems software and communications software infringe patents relating to certain secure Internet communications. Trial is scheduled for March 2010.

Other

We also are subject to a variety of other claims and suits that arise from time to time in the ordinary course of our business. Although management currently believes that resolving claims against us, individually or in aggregate, will not have a material adverse impact on our financial position, our results of operations, or our cash flows, these matters are subject to inherent uncertainties and management's view of these matters may change in the future.

As of September 30, 2009, we had accrued aggregate liabilities of approximately \$700 million in other current liabilities and approximately \$400 million in other long-term liabilities for all of the contingent matters described in this note. While we intend to vigorously defend these matters, there exists the possibility of adverse outcomes that we estimate could be up to \$1.9 billion in aggregate beyond recorded amounts. The foregoing amount does not include the January 15, 2009 European Commission statement of objections, the outcome and range of which is not reasonably estimable. Were unfavorable final outcomes to occur, there exists the possibility of a material adverse impact on our financial position, results of operations, and cash flows for the period in which the effects become reasonably estimable.

NOTE 16 EMPLOYEE SEVERANCE

In January 2009, we announced and implemented a resource management program to reduce discretionary operating expenses, employee headcount, and capital expenditures. As part of this program, we announced the elimination of up to 5,000 positions in research and development, marketing, sales, finance, legal, human resources, and information technology by June 30, 2010. We have now completed this program and reduced our overall number of positions by approximately 5,000 and headcount by approximately 4,600. The balance of the costs are associated with severance packages primarily for international employees that have yet to be paid out due to specific country policies and regulations.

The changes in our employee severance liabilities related to the resource management program during the three months ended September 30, 2009 were as follows:

(In millions)

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| | |
|------------------------------|--------------|
| Balance, beginning of period | \$ 127 |
| Cash payments | (85) |
| <hr/> | |
| Balance, end of period | <u>\$ 42</u> |

PAGE 21

Table of Contents**PART I**

Item 1

NOTE 17 STOCKHOLDERS EQUITY**Share Repurchases**

We repurchased the following shares of common stock during the periods presented:

(In millions)

| Three Months Ended September 30, | 2009 | 2008 |
|---|-----------------|-------------|
| Shares of common stock repurchased | 58 | 223 |
| Value of common stock repurchased | \$ 1,445 | \$ 5,966 |

We repurchased all shares with cash resources. As of September 30, 2009, approximately \$33.1 billion remained of our \$40.0 billion repurchase program that we announced on September 22, 2008. The repurchase program expires September 30, 2013 but may be suspended or discontinued at any time without notice.

Dividends

Our Board of Directors declared the following dividends during the periods presented:

| Declaration Date | Per Share Dividend | Record Date | Total Amount | Payment Date |
|-------------------------|-------------------------------|--------------------|---------------------|---------------------|
| (in millions) | | | | |
| September 18, 2009 | \$ 0.13 | November 19, 2009 | \$ 1,157 | December 10, 2009 |
| September 19, 2008 | \$ 0.13 | November 20, 2008 | \$ 1,157 | December 11, 2008 |

The estimate of the amount to be paid as a result of the September 18, 2009 declaration was included in other current liabilities as of September 30, 2009.

NOTE 18 SEGMENT INFORMATION

In its operation of the business, management reviews certain financial information, including segmented internal profit and loss statements prepared on a basis not consistent with U.S. GAAP. Our five segments are: Windows & Windows Live Division; Server and Tools; Online Services Division; Microsoft Business Division; and Entertainment and Devices Division. We have recast certain prior period amounts within this note to conform to the way we internally managed and monitored segment performance during the current period, including moving Windows Live from Online Services Division to Windows & Windows Live Division, Mobile Services from Online Services Division to Entertainment and Devices Division, and Razorfish from Online Services Division to Corporate.

Table of Contents**PART I**

Item 1

Segment revenue and operating income (loss) were as follows during the periods presented:

(In millions)

| Three Months Ended September 30, | 2009 | 2008 |
|------------------------------------|------------------|------------------|
| Revenue | | |
| Windows & Windows Live Division | \$ 3,981 | \$ 4,116 |
| Server and Tools | 3,437 | 3,438 |
| Online Services Division | 490 | 510 |
| Microsoft Business Division | 4,406 | 4,918 |
| Entertainment and Devices Division | 1,891 | 1,893 |
| Unallocated and other | (1,285) | 186 |
| Consolidated | \$ 12,920 | \$ 15,061 |
| Operating income (loss) | | |
| Windows & Windows Live Division | \$ 2,811 | \$ 2,869 |
| Server and Tools | 1,244 | 1,010 |
| Online Services Division | (490) | (332) |
| Microsoft Business Division | 2,840 | 3,112 |
| Entertainment and Devices Division | 294 | 134 |
| Reconciling amounts | (2,217) | (794) |
| Consolidated | \$ 4,482 | \$ 5,999 |

Because of our integrated business structure, operating costs included in one segment may benefit other segments, and therefore these segments are not designed to measure operating income or loss directly related to the products included in each segment. Inter-segment cost commissions are estimated by management and used to compensate or charge each segment for such shared costs and to incent shared efforts. Management will continually evaluate the alignment of product development organizations, sales organizations, and inter-segment commissions for segment reporting purposes, which may result in changes to segment allocations in future periods.

Assets are not allocated to segments for internal reporting presentations. A portion of amortization and depreciation is included with various other costs in an overhead allocation to each segment and it is impracticable for us to separately identify the amount of amortization and depreciation by segment that is included in the measure of segment profit or loss.

Reconciling amounts include adjustments to conform with U.S. GAAP and corporate-level activity not specifically attributed to a segment. Significant internal accounting policies that differ from U.S. GAAP relate to revenue recognition, income statement classification, and accelerated depreciation and amortization of stock-based awards. In addition, certain revenue and expenses are excluded from segments or included in corporate-level activity, including certain legal settlements, accruals for legal contingencies, and accruals for employee severance. For the three months ended September 30, 2009, reconciling amounts include revenue deferrals related to the Windows 7 Upgrade Option and sales of Windows 7 to original equipment manufacturers and retailers before general availability.

Significant reconciling items were as follows:

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(In millions)

| Three Months Ended September 30, | 2009 | 2008 |
|---|-------------------|-----------------|
| Corporate-level activity ⁽¹⁾ | \$ (959) | \$ (1,127) |
| Stock-based compensation | 120 | 180 |
| Revenue reconciling amounts | (1,366) | 187 |
| Other | (12) | (34) |
| Total | \$ (2,217) | \$ (794) |

(1) Corporate-level activity excludes stock-based compensation and revenue reconciling amounts presented separately in those line items.

Table of Contents

PART I

Item 1

NOTE 19 SUBSEQUENT EVENT

On October 13, 2009, we closed the sale of Razorfish. This disposal will not materially affect our consolidated results of operations, financial position, or cash flows.

PAGE 24

Table of Contents

PART I

Item 1

REPORT OF INDEPENDENT REGISTERED PUBLIC ACCOUNTING FIRM

To the Board of Directors and Stockholders of Microsoft Corporation

Redmond, Washington

We have reviewed the accompanying consolidated balance sheet of Microsoft Corporation and subsidiaries (the Corporation) as of September 30, 2009, and the related consolidated statements of income, stockholders' equity, and cash flows for the three-month periods ended September 30, 2009 and 2008. These interim financial statements are the responsibility of the Corporation's management.

We conducted our reviews in accordance with the standards of the Public Company Accounting Oversight Board (United States). A review of interim financial information consists principally of applying analytical procedures and making inquiries of persons responsible for financial and accounting matters. It is substantially less in scope than an audit conducted in accordance with the standards of the Public Company Accounting Oversight Board (United States), the objective of which is the expression of an opinion regarding the financial statements taken as a whole. Accordingly, we do not express such an opinion.

Based on our reviews, we are not aware of any material modifications that should be made to such consolidated interim financial statements for them to be in conformity with accounting principles generally accepted in the United States of America.

We have previously audited, in accordance with the standards of the Public Company Accounting Oversight Board (United States), the consolidated balance sheet of Microsoft Corporation and subsidiaries as of June 30, 2009, and the related consolidated statements of income, stockholders' equity, and cash flows for the year then ended (not presented herein); and in our report dated July 29, 2009 we expressed an unqualified opinion on those consolidated financial statements (which report includes an explanatory paragraph regarding the adoption of new accounting standards). In our opinion, the information set forth in the accompanying consolidated balance sheet as of June 30, 2009 is fairly stated, in all material respects, in relation to the consolidated balance sheet from which it has been derived.

/s/ DELOITTE & TOUCHE LLP

Seattle, Washington
October 23, 2009

PAGE 25

Table of Contents

PART I

Item 2

ITEM 2. MANAGEMENT'S DISCUSSION AND ANALYSIS OF FINANCIAL CONDITION AND RESULTS OF OPERATIONS

Note About Forward-Looking Statements

Certain statements in Management's Discussion and Analysis (MD&A), other than purely historical information, including estimates, projections, statements relating to our business plans, objectives, and expected operating results, and the assumptions upon which those statements are based, are forward-looking statements within the meaning of the Private Securities Litigation Reform Act of 1995, Section 27A of the Securities Act of 1933, and Section 21E of the Securities Exchange Act of 1934. These forward-looking statements generally are identified by the words believe, project, expect, anticipate, estimate, intend, strategy, plan, may, should, will, would, will be, result, and similar expressions. Forward-looking statements are based on current expectations and assumptions that are subject to risks and uncertainties, which may cause actual results to differ materially from the forward-looking statements. A detailed discussion of risks and uncertainties that could cause actual results and events to differ materially from such forward-looking statements is included in the section titled Risk Factors (refer to Part II, Item 1A). We undertake no obligation to update or revise publicly any forward-looking statements, whether as a result of new information, future events, or otherwise.

OVERVIEW

The following MD&A is intended to help the reader understand the results of operations and financial condition of Microsoft Corporation. The following discussion should be read in conjunction with our Annual Report on Form 10-K for the year ended June 30, 2009 and the Consolidated Financial Statements and accompanying notes (Notes) included in this Form 10-Q.

We generate revenue by developing, manufacturing, licensing, and supporting a wide range of software products and services for many different types of computing devices. Our software products and services include operating systems for personal computers, servers, and intelligent devices; server applications for distributed computing environments; information worker productivity applications; business solutions applications; high-performance computing applications; software development tools; and video games. We provide consulting and product and solution support services, and we train and certify computer system integrators and developers. We also design and sell hardware, including the Xbox 360 video game console, the Zune digital music and entertainment device, and peripherals. Online offerings and information are delivered through Bing, Windows Live, Office Live, our MSN portals and channels, and the Microsoft Online Services platform, which includes offerings for businesses, such as Microsoft Dynamics CRM Online, Exchange Hosted Services, Exchange Online, and SharePoint Online. We enable the delivery of online advertising across our broad range of digital media properties and on Bing through our proprietary adCenter platform.

Our revenue historically has fluctuated quarterly and has generally been the highest in the second quarter of our fiscal year due to corporate calendar year-end spending trends in our major markets and holiday season spending by consumers. Our Entertainment and Devices Division is particularly seasonal as its products are aimed at the consumer market and are in highest demand during the holiday shopping season. Typically, the Entertainment and Devices Division has generated over 40% of its yearly segment revenues in our second fiscal quarter. In addition, quarterly revenues may be impacted by the deferral of revenue. See the discussion below regarding the deferral of revenue related to Windows 7, which negatively impacted revenue for the first quarter of fiscal year 2010 and will positively impact revenue for the second quarter of fiscal year 2010.

All growth and percentage comparisons refer to the three months ended September 30, 2009, as compared with the three months ended September 30, 2008, unless otherwise noted.

Table of Contents**PART I**

Item 2

Summary

| (In millions, except per share amounts and percentages) | Three Months Ended September 30, | | Percentage Change |
|---|-------------------------------------|-----------|----------------------|
| | 2009 | 2008 | |
| Revenue | \$ 12,920 | \$ 15,061 | (14)% |
| Operating income | \$ 4,482 | \$ 5,999 | (25)% |
| Diluted earnings per share | \$ 0.40 | \$ 0.48 | (17)% |

Revenue declined across most segments, with the following primary contributing factors:

The Windows & Windows Live Division deferred approximately \$1.5 billion of revenue (the Windows 7 Deferral) associated with sales of Windows Vista with a guarantee to be upgraded to Windows 7 at minimal or no cost (the Windows 7 Upgrade Option) and with sales of Windows 7 to original equipment manufacturers (OEMs) and retailers before general availability in the second quarter of fiscal year 2010.

Revenue from the Microsoft Business Division declined primarily as a result of 2007 Microsoft Office system licensing activity.

Changes in foreign currency exchange rates accounted for a \$233 million or 2 percentage point decrease in revenue. Operating income decreased primarily reflecting decreased revenue, offset in part by decreased operating expenses in all categories.

Sales and marketing expenses decreased \$254 million or 8%, due mainly to an 8% decrease in headcount-related expenses and decreased corporate marketing and advertising campaigns. The decrease in headcount-related expenses was driven by reductions in employee headcount as a result of the resource management program implemented in early calendar year 2009.

Research and development decreased \$218 million or 10%, primarily reflecting a 6% decrease in headcount-related expenses and capitalization of certain costs relating to development of Windows 7.

General and administrative expenses decreased \$146 million or 16%, primarily due to a 16% decrease in headcount-related expenses and decreased legal expenses.

Diluted earnings per share declined primarily reflecting decreased net income, offset in part by share repurchases during the past 12 months. We repurchased 152 million shares during the 12 months ended September 30, 2009.

Global macroeconomic factors have a strong correlation to demand for our software, services, hardware, and online offerings. While we see the potential for improvement in calendar year 2010, the timing is uncertain. In the meantime, we are positive about our relative market position and our product delivery plans. In addition, we remain focused on executing in the areas we can control by continuing to provide high value products

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at the lowest total cost of ownership while managing our expenses.

SEGMENT PRODUCT REVENUE/OPERATING INCOME (LOSS)

The revenue and operating income (loss) amounts in this section are presented on a basis consistent with accounting principles generally accepted in the United States of America (U.S. GAAP) and include certain reconciling items attributable to each of the segments. Segment information appearing in Note 18 Segment Information of the Notes to Financial Statements (Part I, Item I) is presented on a basis consistent with our current internal management reporting. Certain corporate-level activity has been excluded from segment operating results and is analyzed separately. We have recast certain prior period amounts within this section to conform to the way we internally managed and monitored segment performance during the current period, including moving Windows Live from Online Services Division to Windows & Windows Live Division, Mobile Services from Online Services Division to Entertainment and Devices Division, and Razorfish from Online Services Division to Corporate.

PAGE 27

Table of Contents**PART I**

Item 2

Windows & Windows Live Division

| (In millions, except percentages) | Three Months Ended September 30, | | Percentage Change |
|-----------------------------------|-------------------------------------|----------|----------------------|
| | 2009 | 2008 | |
| Revenue | \$ 2,620 | \$ 4,278 | (39)% |
| Operating income | \$ 1,463 | \$ 3,059 | (52)% |

Windows & Windows Live (Windows) Division offerings consist of premium and standard edition Windows operating systems and online software and services through Windows Live. Premium Windows operating systems are those that include additional functionality and are sold at a price above our standard editions. Premium editions include Windows 7 Home Premium, Windows 7 Professional, Windows 7 Ultimate, Windows 7 Enterprise, Windows Vista Business, Windows Vista Home Premium, Windows Vista Ultimate, Windows Vista Enterprise, Windows XP Professional, Windows XP Media Center, and Windows XP Tablet PC. Standard editions include Windows 7 Starter, Windows 7 Home Basic, Windows Vista Home Basic and Windows XP Home.

Windows Division revenue growth is directly impacted by growth of PC purchases from OEMs that pre-install versions of Windows operating systems because the OEM channel accounts for approximately 80% of total Windows Division revenue, including the revenue deferred through the Windows 7 Deferral. The differences between unit growth rates and revenue growth rates from year to year primarily result from changes in the mix of OEM Windows premium edition operating systems licensed as a percentage of total OEM Windows operating systems licensed (OEM premium mix). Additional differences in growth rates result from the impact of lower cost netbook PCs, which are sold with a lower cost version of Windows, changes in geographic mix, and changes in the channel mix of products sold by large, multi-national OEMs versus those sold by local and regional system builders. Windows Live primarily generates revenue from online advertising.

Windows Division revenue decreased primarily as a result of the deferral of approximately \$1.5 billion of revenue related to the Windows 7 Upgrade Option and sales of Windows 7 to OEMs and retailers before general availability in the second quarter of fiscal year 2010. Including revenue and units associated with the Windows 7 Deferral, OEM revenue decreased \$207 million or 6%, while OEM license units increased 6%. The decline in OEM revenue reflected the 8 percentage point decrease in the OEM premium mix to 63%, primarily driven by growth of licenses related to sales of netbook PCs, a decline in premium editions sold to business customers, and changes in geographic mix. Based on our estimates, total worldwide PC shipments from all sources grew approximately 0% to 2% through growth in both emerging and developed markets.

Windows Division operating income decreased as a result of decreased revenue and increased cost of revenue, while other operating expenses declined year over year. Cost of revenue increased \$40 million or 13%, primarily driven by increased traffic acquisition costs and other product costs. Research and development expenses decreased \$47 million or 14%, primarily as a result of capitalization of certain Windows 7 software development costs and completion of product development of Windows 7. Sales and marketing expenses decreased \$41 million or 8%, primarily reflecting decreased advertising and marketing campaigns.

Server and Tools

| (In millions, except percentages) | Three Months Ended September 30, | | Percentage Change |
|-----------------------------------|-------------------------------------|------|----------------------|
| | 2009 | 2008 | |

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| | | | | | |
|------------------|----|--------------|----|-------|-----|
| Revenue | \$ | 3,434 | \$ | 3,417 | % |
| Operating income | \$ | 1,283 | \$ | 1,044 | 23% |

Server and Tools licenses products, applications, tools, content, and services that are designed to make information technology professionals and developers more productive and efficient. Server and Tools offerings consist of server software licenses and client access licenses (CAL) for Windows Server, Microsoft SQL Server, and other server products. We also offer developer tools, training, certification, Microsoft Press, Premier product support services, and Microsoft Consulting Services. Server products can be run on-site, in a partner-hosted environment, or in a Microsoft-hosted environment. We use multiple channels for licensing, including pre-installed OEM versions, licenses through partners, and licenses directly to end customers. Approximately 55% of Server and Tools revenue comes from multi-

Table of Contents**PART I**

Item 2

year licensing agreements, approximately 25% is purchased through transactional volume licensing programs, fully packaged product and licenses sold to OEMs, and the remainder comes from consulting and product and solution support services.

Server and Tools revenue was flat, reflecting growth in product revenue offset by a decline in services revenue. Product revenue, which includes server and server application revenue (including CAL) and developer tools revenue, increased \$29 million or 1%, primarily driven by growth in Enterprise CAL Suites and System Center revenue, partially offset by declines in Windows Server and developer tools revenue. The growth in product revenue reflects increased revenue from multi-year volume licensing agreements and continued adoption of Windows platform applications. Consulting and Premier product support services revenue declined \$12 million or 2%, primarily due to decreased revenue from consulting services. Foreign currency exchange rates accounted for an \$81 million or two percentage point decrease in revenue.

Server and Tools operating income increased primarily due to decreases in all operating expense categories. Sales and marketing expenses decreased \$106 million or 11%, primarily due to decreased headcount-related expenses of corporate sales force and outbound marketing spend. Cost of revenue decreased \$69 million or 9%, reflecting the decline in demand for consulting services. Research and development expenses decreased \$30 million or 6%, primarily driven by decreased vendor and headcount-related expenses. General and administrative expenses decreased \$18 million or 18%, due to decreased headcount-related expenses.

Online Services Division

| (In millions, except percentages) | Three Months Ended September 30, | | Percentage Change |
|-----------------------------------|-------------------------------------|----------|----------------------|
| | 2009 | 2008 | |
| Revenue | \$ 490 | \$ 520 | (6)% |
| Operating loss | \$ (480) | \$ (321) | (50)% |

Online Services Division (OSD) consists of an online advertising platform with offerings for both publishers and advertisers, online information offerings, such as Bing, and the MSN portals and channels around the world. We earn revenue primarily from online advertising, including search, display, and advertiser and publisher tools. Revenue is also generated through subscriptions and transactions generated from online paid services and from MSN narrowband Internet access subscribers (Access).

OSD revenue decreased as a result of decreased Access and online advertising revenue. Access revenue decreased \$14 million or 28%, reflecting continued migration of subscribers to broadband or other competitively-priced service providers. Online advertising revenue decreased \$14 million or 3%, to \$421 million, primarily reflecting a decrease in advertiser and publisher tools revenue.

OSD operating loss increased mainly due to increased cost of revenue and decreased revenue, offset in part by decreased research and development expenses. Cost of revenue increased \$177 million or 59%, primarily driven by increased online traffic acquisition costs. Research and development expenses decreased \$39 million or 15%, primarily due to decreased vendor expenses.

Microsoft Business Division

| (In millions, except percentages) | Three Months Ended September 30, | | Percentage Change |
|-----------------------------------|-------------------------------------|------|----------------------|
| | 2009 | 2008 | |

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| | | | |
|------------------|----------|----------|-------|
| Revenue | \$ 4,404 | \$ 4,954 | (11)% |
| Operating income | \$ 2,863 | \$ 3,185 | (10)% |

Microsoft Business Division (MBD) offerings consist of the Microsoft Office system and Microsoft Dynamics business solutions. Microsoft Office system products are designed to increase personal, team, and organization productivity through a range of programs, services, and software solutions. Microsoft Office system offerings generate over 90% of MBD revenue. Microsoft Dynamics products provide business solutions for financial management, customer relationship management, supply chain management, and analytics applications for small

Table of Contents**PART I**

Item 2

and mid-size businesses, large organizations, and divisions of global enterprises. We evaluate our results based upon the nature of the end user in two primary parts: business revenue, which includes Microsoft Office system revenue generated through volume licensing agreements and Microsoft Dynamics revenue; and consumer revenue, which includes revenue from retail packaged product sales and OEM revenue.

MBD revenue decreased reflecting decreased consumer and business revenue, and included an unfavorable impact from foreign currency exchange rates of \$88 million or two percentage points. Consumer revenue decreased \$390 million or 34%, primarily as a result of pricing promotions in the first quarter of fiscal year 2009 that drove increased licensing in that period, a shift to lower-priced products, and a decline in licensing the 2007 Microsoft Office system. Business revenue decreased \$161 million or 4%, primarily reflecting a decline in licensing the 2007 Microsoft Office system to transactional business customers and a 6% decrease in Microsoft Dynamics revenue, offset in part by growth in multi-year volume licensing agreement revenue. The growth in multi-year volume licensing agreement revenue primarily reflects recognition of deferred revenue from previously signed agreements.

MBD operating income decreased due mainly to decreased revenue, offset in part by decreased sales and marketing expenses. Sales and marketing expenses decreased \$181 million or 18%, primarily driven by a decrease in corporate marketing activities and headcount-related costs associated with our corporate sales force.

Entertainment and Devices Division

| (In millions, except percentages) | Three Months Ended September 30, | | Percentage Change |
|-----------------------------------|-------------------------------------|----------|----------------------|
| | 2009 | 2008 | |
| Revenue | \$ 1,891 | \$ 1,893 | % |
| Operating income | \$ 312 | \$ 159 | 96% |

Entertainment and Devices Division (EDD) offerings include the Xbox 360 platform (which includes the Microsoft Xbox 360 video game console system, Xbox 360 video games, Xbox Live, and Xbox 360 accessories), the Zune digital music and entertainment platform, PC software games, online games and services, Mediaroom (our Internet protocol television software), the Microsoft Surface computing platform, Windows Mobile and embedded device platforms, and other devices. EDD leads the development efforts for our line of consumer software and hardware products including application software for Apple's Macintosh computers and Microsoft PC hardware products, and is responsible for all retail sales and marketing for Microsoft Office and Windows operating systems.

EDD revenue was flat with growth in Xbox 360 platform and PC game revenue offset by decreased revenue from the non-gaming portion of the business. Xbox 360 platform and PC game revenue increased by \$96 million or 8% due mainly to increased revenue from Xbox Live and Xbox 360 video games, offset in part by decreased revenue per console resulting from price reductions during the past 12 months. We shipped 2.1 million Xbox 360 consoles during the first quarter of fiscal year 2010, compared with 2.2 million Xbox 360 consoles during the first quarter of fiscal year 2009. Non-gaming revenue decreased \$98 million or 14%, primarily reflecting decreased sales of PC hardware products, Zune digital music and entertainment devices and services, and embedded device platforms. Foreign currency exchange rates accounted for a \$35 million or two percentage point decrease in revenue.

EDD operating income increased primarily due to decreased operating expenses. Cost of revenue decreased \$103 million or 10%, primarily due to decreased Xbox 360 platform costs, offset in part by increased royalties to partners related to increased Xbox Live transactions. Other operating expenses decreased \$51 million or 7%, primarily reflecting decreased headcount-related and outsourced expenses associated with research and development.

Corporate-Level Activity

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| (In millions, except percentages) | Three Months Ended September 30, | | Percentage Change |
|-----------------------------------|-------------------------------------|------------|----------------------|
| | 2009 | 2008 | |
| Corporate-level activity | \$ (959) | \$ (1,127) | 15% |

Certain corporate-level activity is not allocated to our segments. Those results include expenses such as broad-based sales and marketing, product support services, human resources, legal, finance, information technology,

Table of Contents**PART I**

Item 2

corporate development and procurement activities, research and development and other costs, and legal settlements and contingencies. Corporate-level expenses decreased, primarily reflecting a decrease in legal expenses and partner payments.

OPERATING EXPENSES**Cost of Revenue**

| (In millions, except percentages) | Three Months Ended September 30, | | Percentage Change |
|-----------------------------------|-------------------------------------|----------|----------------------|
| | 2009 | 2008 | |
| Cost of revenue | \$ 2,842 | \$ 2,848 | % |
| As a percent of revenue | 22% | 19% | 3ppt |

Cost of revenue includes manufacturing and distribution costs for products sold and programs licensed, operating costs related to product support service centers and product distribution centers, costs incurred to drive traffic to our websites and/or acquire online advertising space (traffic acquisition costs), costs incurred to support and maintain Internet-based products and services, warranty costs, inventory valuation adjustments, costs associated with the delivery of consulting services, and the amortization of capitalized research and development costs associated with software products that have reached technological feasibility. Cost of revenue was flat, reflecting increased online costs, including traffic acquisition costs, offset in part by decreased Xbox 360 platform costs.

Research and Development

| (In millions, except percentages) | Three Months Ended September 30, | | Percentage Change |
|-----------------------------------|-------------------------------------|----------|----------------------|
| | 2009 | 2008 | |
| Research and development | \$ 2,065 | \$ 2,283 | (10)% |
| As a percent of revenue | 16% | 15% | 1ppt |

Research and development expenses include payroll, employee benefits, stock-based compensation expense, and other headcount-related expenses associated with product development. Research and development expenses also include third-party development and programming costs, localization costs incurred to translate software for international markets, the amortization of purchased software code and services content, and in-process research and development. The decrease in research and development expenses was primarily driven by a 6% decrease in headcount-related expenses, as well as by capitalization of certain Windows 7 software development costs and completion of product development of Windows 7.

Sales and Marketing

| (In millions, except percentages) | Three Months Ended September 30, | Percentage Change |
|-----------------------------------|-------------------------------------|----------------------|
|-----------------------------------|-------------------------------------|----------------------|

| | 2009 | 2008 | |
|-------------------------|----------|----------|------|
| Sales and marketing | \$ 2,790 | \$ 3,044 | (8)% |
| As a percent of revenue | 22% | 20% | 2ppt |

Sales and marketing expenses include payroll, employee benefits, stock-based compensation expense, and other headcount-related expenses associated with sales and marketing personnel and advertising, promotions, trade shows, seminars, and other programs. Sales and marketing expenses decreased primarily as a result of an 8% decrease in headcount-related expenses and decreased corporate marketing and advertising campaigns.

Table of Contents**PART I**

Item 2

General and Administrative

| (In millions, except percentages) | Three Months Ended September 30, | | Percentage Change |
|-----------------------------------|-------------------------------------|--------|----------------------|
| | 2009 | 2008 | |
| General and administrative | \$ 741 | \$ 887 | (16)% |
| As a percent of revenue | 6% | 6% | -ppt |

General and administrative costs include payroll, employee benefits, stock-based compensation expense and other headcount-related expenses associated with finance, legal, facilities, certain human resources and other administrative headcount, and legal and other administrative fees. General and administrative expenses decreased primarily driven by a 16% decrease in headcount-related expenses and decreased legal expenses.

OTHER INCOME (EXPENSE) AND INCOME TAXES**Other Income (Expense)**

The components of other income (expense) were as follows:

| (In millions, except percentages) | Three Months Ended September 30, | | Percentage Change |
|---|-------------------------------------|---------------|----------------------|
| | 2009 | 2008 | |
| Dividends and interest | \$ 165 | \$ 207 | (20)% |
| Net recognized gains on investments | 70 | 129 | (46)% |
| Net losses on derivatives | (4) | (165) | (98)% |
| Net gains (losses) on foreign currency remeasurements | 55 | (179) | * |
| Other | (3) | | * |
| Total | \$ 283 | \$ (8) | * |

* *Not meaningful*

Dividends and interest income decreased primarily reflecting lower interest rates on our fixed-income investments. Net recognized gains on investments decreased as fewer securities in a gain position were sold in the current period. Other-than-temporary impairments were \$18 million during the three months ended September 30, 2009, as compared with \$72 million during the three months ended September 30, 2008 and decreased primarily due to improvements in market conditions. Net losses on derivatives decreased primarily due to gains on interest rate, commodity, and equity derivatives in the current period as compared with losses in the prior period. Net gains from foreign currency remeasurements compared to net losses in the prior period were due to a weakening U.S. dollar.

Income Taxes

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Our effective tax rates were 25% and 27% for the three months ended September 30, 2009 and 2008, respectively. The fiscal year 2010 rate reflects a higher mix of foreign earnings taxed at lower rates.

FINANCIAL CONDITION

Cash, Cash Equivalents, and Investments

Cash, cash equivalents, and short-term investments totaled \$36.7 billion as of September 30, 2009, compared with \$31.4 billion as of June 30, 2009. Equity and other investments were \$6.0 billion as of September 30, 2009, compared with \$4.9 billion as of June 30, 2009. Our investments consist primarily of fixed-income securities, diversified among industries and individual issuers. Our investments are generally liquid and investment grade. The portfolio is invested predominantly in U.S. dollar-denominated securities, but also includes foreign-denominated securities in order to diversify risk. We invest primarily in short-term securities to facilitate liquidity and for capital preservation.

PAGE 32

Table of Contents

PART I

Item 2

In general, and where applicable, we use quoted prices in active markets for identical assets or liabilities to determine fair value. This pricing methodology applies to our Level 1 investments, such as exchange-traded mutual funds, domestic and international equities, U.S. treasuries, and agency securities. If quoted prices in active markets for identical assets or liabilities are not available to determine fair value, then we use quoted prices for similar assets and liabilities or inputs other than the quoted prices that are observable either directly or indirectly. This pricing methodology applies to our Level 2 investments such as corporate notes and bonds, foreign government bonds, mortgage-backed securities, and certain agency securities. Level 3 investments are valued using internally developed models with unobservable inputs. Assets and liabilities measured using unobservable inputs are an immaterial portion of our portfolio.

A majority of our investments are priced by pricing vendors and are generally Level 1 or Level 2 investments as these vendors either provide a quoted market price in an active market or use observable inputs for their pricing without applying significant adjustments. Broker pricing is used mainly when a quoted price is not available, the investment is not priced by our pricing vendors, or when a broker price is more reflective of fair values in the market in which the investment trades. Our broker-priced investments are generally labeled as Level 2 investments because the broker prices these investments based on similar assets without applying significant adjustments. In addition, all of our broker-priced investments have a sufficient level of trading volume to demonstrate that the fair values used are appropriate for these investments. Our fair value processes include controls that are designed to ensure appropriate fair values are recorded. Such controls include model validation, review of key model inputs, analysis of period-over-period fluctuations, and independent recalculation of prices where appropriate.

While we own certain mortgage- and asset-backed fixed-income securities, our portfolio as of September 30, 2009 does not contain direct exposure to subprime mortgages or structured vehicles that derive their value from subprime collateral. The majority of the mortgage-backed securities are collateralized by prime residential mortgages and carry a 100% principal and interest guarantee, primarily from Federal National Mortgage Association, Federal Home Loan Mortgage Corporation, and Government National Mortgage Association.

We lend certain fixed-income and equity securities to increase investment returns. The loaned securities continue to be carried as investments on our balance sheet. Collateral and/or security interests received (securities pledged as collateral) are determined based upon the underlying security lent and the creditworthiness of the borrower. Cash collateral is recorded as an asset with a corresponding liability.

Debt

In September 2008, our Board of Directors authorized debt financings of up to \$6.0 billion. Our initial commercial paper program provided for the issuance and sale of up to \$2.0 billion. Subsequent to the issuance of our long-term debt in May 2009, we increased the commercial paper program and, during the current quarter, issued an additional \$250 million of commercial paper. As of September 30, 2009, we had \$2.25 billion of commercial paper and \$3.75 billion of long-term debt issued and outstanding.

Short-term Debt

As of September 30, 2009, our \$2.25 billion of commercial paper issued and outstanding had a weighted average interest rate, including issuance costs, of 0.18% and maturities of 49 to 127 days. We also had two credit facilities aggregating \$3.0 billion with no amounts drawn against them as of September 30, 2009. These facilities serve as a back-up for our commercial paper program. Our \$2.0 billion and \$1.0 billion credit facilities expire on November 6, 2009 and March 12, 2010, respectively. As of September 30, 2009, we were in compliance with the financial covenant in both credit agreements, which requires a coverage ratio maintained of at least three times earnings before interest, taxes, depreciation, and amortization to interest expense.

Long-term Debt

As of September 30, 2009, we had issued and outstanding \$3.75 billion of debt securities as follows: \$2.0 billion aggregate principal amount of 2.95% notes due 2014, \$1.0 billion aggregate principal amount of 4.20% notes due 2019, and \$750 million aggregate principal amount of 5.20% notes due 2039 (collectively the Notes). Interest on the Notes will be payable semi-annually on June 1 and December 1 of each year, commencing on December 1, 2009, to holders of record on the preceding May 15 and November 15. The Notes are senior unsecured obligations and rank equally with our other unsecured and unsubordinated debt outstanding.

Table of Contents**PART I**

Item 2

We are using the net proceeds from sales of the debt securities for general corporate purposes, which may include funding for working capital, capital expenditures, repurchases of our capital stock, and acquisitions.

Unearned Revenue

Unearned revenue from volume licensing programs represents customer billings for multi-year licensing arrangements, paid either upfront or annually at the beginning of each billing coverage period, which are accounted for as subscriptions with revenue recognized ratably over the billing coverage period. For certain other licensing arrangements, revenue attributable to undelivered elements is recorded as unearned based on the sales price of those elements when sold separately and is recognized ratably on a straight-line basis over the related product's life cycle. Undelivered elements include deferred revenue related to the Windows 7 Upgrade Option program and sales of Windows 7 to OEMs and retailers before general availability, unspecified upgrades/enhancements of Microsoft Internet Explorer on a when-and-if-available basis for Windows XP and prior versions, and free post-delivery telephone support. The cumulative Windows 7 deferral was \$1.7 billion as of September 30, 2009. Other unearned revenue represents payments for post-delivery support and consulting services to be performed in the future, online advertising for which the advertisement has yet to be displayed, Microsoft Dynamics business solutions products, Xbox Live subscriptions, Mediaroom, and other offerings for which we have been paid upfront and earn the revenue when we provide the service or software, or otherwise meet the revenue recognition criteria.

The following table outlines the expected future recognition of unearned revenue as of September 30, 2009:

(In millions)

Three Months Ending,

| | |
|--------------------|------------------|
| December 31, 2009 | \$ 6,760 |
| March 31, 2010 | 3,816 |
| June 30, 2010 | 2,227 |
| September 30, 2010 | 764 |
| Thereafter | 1,201 |
| Total | \$ 14,768 |

See Note 13 Unearned Revenue of the Notes to Financial Statements (Part I, Item 1).

Retained Deficit

As a result of the special dividend paid in the second quarter of fiscal year 2005 and common stock repurchased, our retained deficit, including accumulated other comprehensive income, was \$21.1 billion at September 30, 2009. Our retained deficit is not expected to affect our future ability to operate, pay dividends, or repay our debt given our continuing profitability and strong cash and financial position.

Cash Flows

Cash flow from operations increased \$2.7 billion to \$6.1 billion due mainly to payment of approximately \$3.1 billion to the Internal Revenue Service in the prior year as a result of our settlement of the 2000-2003 audit examination, offset in part by a decrease in cash received from customers in the current year.

Cash used in financing decreased \$3.1 billion to \$2.2 billion due mainly to a \$5.0 billion decrease in common stock repurchases year over year. This decrease in cash used was offset in part by a \$1.6 billion decrease in net proceeds from short-term borrowings with maturities of 90 days or

less.

Cash used in investing was \$1.2 billion in the first three months of fiscal year 2010, as compared with cash from investing of \$595 million in the first three months of fiscal year 2009, a change of \$1.8 billion. This change reflected a net \$5.9 billion decrease in cash from combined investment purchases, sales, and maturities, offset in part by a \$3.4 billion increase in cash from securities lending payable activity.

Table of Contents**PART I**

Item 2

Share Repurchases

During the three months ended September 30, 2009, we repurchased 58 million shares of Microsoft common stock for \$1.4 billion under the repurchase plan we announced on September 22, 2008. As of September 30, 2009, approximately \$33.1 billion remained of the \$40.0 billion approved repurchase amount. All repurchases were made using cash resources. The repurchase program expires September 30, 2013 but may be suspended or discontinued at any time without notice.

Dividends

Our Board of Directors declared the following dividends during the periods presented:

| Declaration Date | Per Share Dividend | Record Date | Total Amount | Payment Date |
|-------------------------|---------------------------|--------------------|---------------------|---------------------|
| (in millions) | | | | |
| September 18, 2009 | \$ 0.13 | November 19, 2009 | \$ 1,157 | December 10, 2009 |
| September 19, 2008 | \$ 0.13 | November 20, 2008 | \$ 1,157 | December 11, 2008 |

Other Planned Uses of Capital

We will continue to invest in sales, marketing, product support infrastructure, and existing and advanced areas of technology. Additions to property and equipment will continue, including new facilities, data centers, and computer systems for research and development, sales and marketing, support, and administrative staff. We have operating leases for most U.S. and international sales and support offices and certain equipment. We have not engaged in any related party transactions or arrangements with unconsolidated entities or other persons that are reasonably likely to materially affect liquidity or the availability of capital resources.

We believe existing cash, cash equivalents and short-term investments, together with funds generated from operations, should be sufficient to meet operating requirements, regular quarterly dividends, debt repayment schedules, and share repurchases. Our philosophy regarding the maintenance of a balance sheet with a large component of cash and cash equivalents, short-term investments, and equity and other investments, reflects our views on potential future capital requirements relating to research and development, creation and expansion of sales distribution channels, investments and acquisitions, share dilution management, legal risks, and challenges to our business model. We regularly assess our investment management approach in view of our current and potential future needs.

Off-Balance Sheet Arrangements

We provide indemnifications of varying scope and amount to certain customers against claims of intellectual property infringement made by third parties arising from the use of our products and certain other matters. In evaluating estimated losses on these indemnifications, we consider factors such as the degree of probability of an unfavorable outcome and our ability to make a reasonable estimate of the amount of loss. To date, we have not encountered significant costs as a result of these obligations and have not accrued any liabilities related to these indemnifications in our financial statements.

RECENT ACCOUNTING GUIDANCE**Recently Adopted Accounting Guidance**

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On July 1, 2009, we adopted authoritative guidance issued by the Financial Accounting Standards Board (FASB) on business combinations. The guidance retains the fundamental requirements that the acquisition method of accounting (previously referred to as the purchase method of accounting) be used for all business combinations, but requires a number of changes, including changes in the way assets and liabilities are recognized and measured as a result of business combinations. It also requires the capitalization of in-process research and development at fair value and requires the expensing of acquisition-related costs as incurred. We have applied this guidance to business combinations completed since July 1, 2009.

On July 1, 2009, we adopted the authoritative guidance issued by the FASB that changes the accounting and reporting for non-controlling interests. Non-controlling interests are to be reported as a component of equity separate

PAGE 35

Table of Contents

PART I

Item 2

from the parent's equity, and purchases or sales of equity interests that do not result in a change in control are to be accounted for as equity transactions. In addition, net income attributable to a non-controlling interest is to be included in net income and, upon a loss of control, the interest sold, as well as any interest retained, is to be recorded at fair value with any gain or loss recognized in net income. Adoption of the new guidance did not have a material impact on our financial statements.

On July 1, 2009, we adopted the authoritative guidance on fair value measurement for nonfinancial assets and liabilities, except for items that are recognized or disclosed at fair value in the financial statements on a recurring basis (at least annually). Adoption of the new guidance did not have a material impact on our financial statements.

Recent Accounting Guidance Not Yet Adopted

In October 2009, the FASB issued authoritative guidance on revenue recognition that will become effective for us beginning July 1, 2010, with earlier adoption permitted. Under the new guidance on arrangements that include software elements, tangible products that have software components that are essential to the functionality of the tangible product will no longer be within the scope of the software revenue recognition guidance, and software-enabled products will now be subject to other relevant revenue recognition guidance. Additionally, the FASB issued authoritative guidance on revenue arrangements with multiple deliverables that are outside the scope of the software revenue recognition guidance. Under the new guidance, when vendor specific objective evidence or third party evidence for deliverables in an arrangement cannot be determined, a best estimate of the selling price is required to separate deliverables and allocate arrangement consideration using the relative selling price method. The new guidance includes new disclosure requirements on how the application of the relative selling price method affects the timing and amount of revenue recognition. We believe adoption of this new guidance will not have a material impact on our financial statements.

In June 2009, the FASB issued authoritative guidance on the consolidation of variable interest entities, which is effective for us beginning July 1, 2010. The new guidance requires revised evaluations of whether entities represent variable interest entities, ongoing assessments of control over such entities, and additional disclosures for variable interests. We believe adoption of this new guidance will not have a material impact on our financial statements.

APPLICATION OF CRITICAL ACCOUNTING POLICIES

Our financial statements and accompanying notes are prepared in accordance with U.S. GAAP. Preparing financial statements requires management to make estimates and assumptions that affect the reported amounts of assets, liabilities, revenue, and expenses. These estimates and assumptions are affected by management's application of accounting policies. Critical accounting policies for us include revenue recognition, impairment of investment securities, impairment of goodwill, accounting for research and development costs, accounting for contingencies, accounting for income taxes, accounting for stock-based compensation, and accounting for product warranties.

Revenue Recognition

Software revenue recognition requires judgment, including whether a software arrangement includes multiple elements, and if so, whether vendor-specific objective evidence (VSOE) of fair value exists for those elements.

A portion of the revenue related to Windows XP is recorded as unearned due to undelivered elements including, in some cases, free post-delivery telephone support and the right to receive unspecified upgrades/enhancements of Microsoft Internet Explorer on a when-and-if-available basis. The amount of revenue allocated to undelivered elements is based on the VSOE of fair value for those elements using the residual method or relative fair value method. Unearned revenue due to undelivered elements is recognized ratably on a straight-line basis over the related products' life cycles. Revenue related to Windows Vista is not subject to a similar deferral because there are no significant undelivered elements. However, Windows Vista revenue is subject to deferral as a result of the Windows 7 Upgrade Option program which started June 26, 2009. The program allows customers who purchase certain versions of Windows Vista to receive an upgrade to the corresponding version of Windows 7 at minimal or no cost. In addition, purchasers of retail packaged Windows Vista from participating retailers in participating markets may qualify for a free or discounted upgrade to the equivalent Windows 7 product when the product becomes generally available in the second quarter of fiscal year 2010. Accordingly, estimated revenue related to the undelivered Windows 7 product is deferred

until the product is delivered.

PAGE 36

Table of Contents

PART I

Item 2

Changes to the elements in a software arrangement, the ability to identify VSOE for those elements, the fair value of the respective elements, and changes to a product's estimated life cycle could materially impact the amount of earned and unearned revenue. Judgment is also required to assess whether future releases of certain software represent new products or upgrades and enhancements to existing products.

Impairment of Investment Securities

Investments are reviewed quarterly for indicators of other-than-temporary impairment. This determination requires significant judgment. In making this judgment, we employ a systematic methodology quarterly that considers available quantitative and qualitative evidence in evaluating potential impairment of our investments. If the cost of an investment exceeds its fair value, we evaluate, among other factors, general market conditions, credit quality of debt instrument issuers, the duration and extent to which the fair value is less than cost, and for equity securities, our intent and ability to hold, or plans to sell, the investment. For fixed income securities, we also evaluate whether we have plans to sell the security or it is more likely than not that we will be required to sell the security before recovery. We also consider specific adverse conditions related to the financial health of and business outlook for the investee, including industry and sector performance, changes in technology, and operational and financing cash flow factors. Once a decline in fair value is determined to be other-than-temporary, an impairment charge is recorded to other income (expense) and a new cost basis in the investment is established. If market, industry, and/or investee conditions deteriorate, we may incur future impairments.

Goodwill

Goodwill is tested for impairment at the reporting unit level (operating segment or one level below an operating segment) on an annual basis (May 1 for us) and between annual tests if an event occurs or circumstances change that would more likely than not reduce the fair value of a reporting unit below its carrying value. These events or circumstances could include a significant change in the business climate, legal factors, operating performance indicators, competition, or sale or disposition of a significant portion of a reporting unit. Application of the goodwill impairment test requires judgment, including the identification of reporting units, assignment of assets and liabilities to reporting units, assignment of goodwill to reporting units, and determination of the fair value of each reporting unit. The fair value of each reporting unit is estimated using a discounted cash flow methodology. This analysis requires significant judgments, including estimation of future cash flows, which is dependent on internal forecasts, estimation of the long-term rate of growth for our business, estimation of the useful life over which cash flows will occur, and determination of our weighted average cost of capital. Changes in these estimates and assumptions could materially affect the determination of fair value and goodwill impairment for each reporting unit. We allocate goodwill to reporting units based on the reporting unit expected to benefit from the business combination. We evaluate our reporting units on an annual basis and, if necessary, reassign goodwill using a relative fair value allocation approach.

In connection with the planned disposal of Razorfish, we performed an interim impairment analysis of our Online Services Division goodwill balance during the first quarter of fiscal year 2010. No impairment of goodwill was identified.

Research and Development Costs

Costs incurred internally in researching and developing a computer software product are charged to expense until technological feasibility has been established for the product. Once technological feasibility is established, all software costs are capitalized until the product is available for general release to customers. Judgment is required in determining when technological feasibility of a product is established. We have determined that technological feasibility for our software products is reached after all high-risk development issues have been resolved through coding and testing. Generally, this occurs shortly before the products are released to manufacturing. The amortization of these costs is included in cost of revenue over the estimated life of the products.

Legal and Other Contingencies

The outcomes of legal proceedings and claims brought against us are subject to significant uncertainty. An estimated loss from a loss contingency such as a legal proceeding or claim is accrued by a charge to income if it is probable that an asset has been impaired or a liability has been incurred and the amount of the loss can be reasonably estimated. Disclosure of a contingency is required if there is at least a reasonable possibility that a loss has been incurred. In determining whether a loss should be accrued we evaluate, among other factors, the degree of

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probability of an unfavorable outcome and the ability to make a reasonable estimate of the amount of loss. Changes in these factors could materially impact our results of operations, financial position, or our cash flows.

PAGE 37

Table of Contents

PART I

Item 2, 3

Income Taxes

The objectives of accounting for income taxes are to recognize the amount of taxes payable or refundable for the current year and deferred tax liabilities and assets for the future tax consequences of events that have been recognized in an entity's financial statements or tax returns. We recognize the tax benefit from an uncertain tax position only if it is more likely than not that the tax position will be sustained on examination by the taxing authorities, based on the technical merits of the position. The tax benefits recognized in the financial statements from such a position should be measured based on the largest benefit that has a greater than 50% likelihood of being realized upon ultimate settlement. Accounting literature also provides guidance on derecognition of income tax assets and liabilities, classification of current and deferred income tax assets and liabilities, accounting for interest and penalties associated with tax positions, and income tax disclosures. Judgment is required in assessing the future tax consequences of events that have been recognized in our financial statements or tax returns. Variations in the actual outcome of these future tax consequences could materially impact our financial position, results of operations, or cash flows.

Stock-Based Compensation

Stock-based compensation cost is measured at the grant date based on the fair value of the award and is recognized as expense over the requisite service period. Determining the fair value of stock-based awards at the grant date requires judgment, including estimating expected dividends. In addition, judgment is also required in estimating the amount of stock-based awards that are expected to be forfeited. If actual results differ significantly from these estimates, stock-based compensation expense and our results of operations could be impacted.

Product Warranties

We provide for the estimated costs of hardware and software warranties at the time the related revenue is recognized. For hardware warranty, we estimate the costs based on historical and projected product failure rates, historical and projected repair costs, and knowledge of specific product failures (if any). The specific hardware warranty terms and conditions vary depending upon the product sold and country in which we do business, but generally include parts and labor over a period generally ranging from 90 days to three years. For software warranty, we estimate the costs to provide bug fixes, such as security patches, over the life of the software. We regularly reevaluate our estimates to assess the adequacy of the recorded warranty liabilities and adjust the amounts as necessary.

ITEM 3. QUANTITATIVE AND QUALITATIVE DISCLOSURES ABOUT MARKET RISK

RISKS

We are exposed to economic risk from foreign currency exchange rates, interest rates, credit risk, equity prices, and commodity prices. A portion of these risks is hedged, but they may impact our results of operations, cash flows, and financial condition.

Foreign Currency

Certain forecasted transactions, assets, and liabilities are exposed to foreign currency risk. We monitor our foreign currency exposures daily and use hedges where practicable to offset the risks and maximize the economic effectiveness of our foreign currency positions. Principal currencies hedged include the euro, Japanese yen, British pound, and Canadian dollar.

Interest Rate

Our fixed-income portfolio is diversified across credit sectors and maturities, consisting primarily of investment-grade securities. The credit risk and average maturity of the fixed-income portfolio is managed to achieve economic returns that correlate to certain global and domestic fixed-income indices. In addition, we use To Be Announced forward purchase commitments of mortgage-backed assets to gain exposure to agency mortgage-backed securities.

Table of Contents**PART I**

Item 3, 4

Equity

Our equity portfolio consists of global, developed, and emerging market securities that are subject to market price risk. We manage the securities relative to certain global and domestic indices and expect their economic risk and return to correlate with these indices.

Commodity

We use broad-based commodity exposures to enhance portfolio returns and facilitate portfolio diversification. Our investment portfolio has exposure to a variety of commodities, including precious metals, energy, and grain. We manage these exposures relative to global commodity indices and expect their economic risk and return to correlate with these indices.

VALUE-AT-RISK

We use a value-at-risk (VaR) model to estimate and quantify our market risks. VaR is the expected loss, for a given confidence level, in the fair value of our portfolio due to adverse market movements over a defined time horizon. The VaR model is not intended to represent actual losses in fair value, including determinations of other-than-temporary losses in fair value in accordance with U.S. GAAP, but is used as a risk estimation and management tool. The distribution of the potential changes in total market value of all holdings is computed based on the historical volatilities and correlations among foreign currency exchange rates, interest rates, equity prices, and commodity prices, assuming normal market conditions.

The VaR is calculated as the total loss that will not be exceeded at the 97.5 percentile confidence level or, alternatively stated, the losses could exceed the VaR in 25 out of 1,000 cases. Several risk factors are not captured in the model, including liquidity risk, operational risk, and legal risk.

The following table sets forth the one-day VaR for substantially all of our positions as of September 30, 2009 and June 30, 2009 and for the three months ended September 30, 2009:

(In millions)

| Risk Categories | September 30, 2009 | June 30, 2009 | Three Months Ended September 30, 2009 | | |
|------------------|-----------------------|------------------|---|--------|--------|
| | | | Average | High | Low |
| Foreign currency | \$ 73 | \$ 68 | \$ 58 | \$ 78 | \$ 25 |
| Interest rate | \$ 51 | \$ 42 | \$ 50 | \$ 55 | \$ 43 |
| Equity | \$ 178 | \$ 157 | \$ 168 | \$ 178 | \$ 142 |
| Commodity | \$ 16 | \$ 16 | \$ 16 | \$ 17 | \$ 14 |

Total one-day VaR for the combined risk categories was \$231 million at September 30, 2009 and \$211 million at June 30, 2009. The total VaR is 27% less at September 30, 2009, and 25% less at June 30, 2009, than the sum of the separate risk categories in the above table due to the diversification benefit of the combination of risks.

ITEM 4. CONTROLS AND PROCEDURES

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Under the supervision and with the participation of our management, including the Chief Executive Officer and Chief Financial Officer, we have evaluated the effectiveness of our disclosure controls and procedures as required by Exchange Act Rule 13a-15(b) as of the end of the period covered by this report. Based on that evaluation, the Chief Executive Officer and Chief Financial Officer have concluded that these disclosure controls and procedures are effective. There were no changes in our internal control over financial reporting during the quarter ended September 30, 2009 that have materially affected, or are reasonably likely to materially affect, our internal control over financial reporting.

PAGE 39

Table of Contents

PART II

Item 1, 1A

PART II. OTHER INFORMATION

ITEM 1. LEGAL PROCEEDINGS

In January 2008, the Commission opened a competition law investigation relating to the inclusion of various capabilities in our Windows operating system software, including Web browsing software. The investigation was precipitated by a complaint filed with the Commission by Opera Software ASA, a firm that offers Web browsing software. On January 15, 2009, the European Commission issued a statement of objections expressing the Commission's preliminary view that the inclusion of Internet Explorer in Windows since 1996 has violated European competition law. According to the statement of objections, other browsers are foreclosed from competing because Windows includes Internet Explorer. On October 7, 2009, the Commission announced its preliminary view that a set of commitments offered by Microsoft would resolve the Commission's competition law concerns. These commitments broadly ensure that computer manufacturers will remain free to install any browser on the PCs they ship and they provide for a Web browser ballot mechanism so that end users throughout Europe are offered a choice of browsers. The Commission stated that it intends to issue a decision making these commitments legally binding, subject to the results of a 30-day public comment period.

In January 2008 the Commission also opened a competition law investigation that relates primarily to interoperability with respect to our Microsoft Office family of products. This investigation resulted from complaints filed with the Commission by a trade association of Microsoft's competitors. Microsoft has made a number of proposals to address the Commission's competition law concerns in this area. The Commission also indicated in its October 7, 2009 statement that it may consider the commitments described above to provide a sufficient basis to resolve these competition law concerns.

See Note 15 Contingencies of the Notes to Financial Statements (Part I, Item 1) for information regarding other legal proceedings in which we are involved.

ITEM 1A. RISK FACTORS

Our operations and financial results are subject to various risks and uncertainties, including those described below, that could adversely affect our business, financial condition, results of operations, cash flows, and the trading price of our common stock.

Challenges to our business model may reduce our revenues and operating margins. Our business model has been based upon customers paying a fee to license software that we develop and distribute. Under this license-based software model, software developers bear the costs of converting original ideas into software products through investments in research and development, offsetting these costs with the revenue received from the distribution of their products. Certain open source software business models challenge our license-based software model. Open source commonly refers to software whose source code is subject to a license allowing it to be modified, combined with other software and redistributed, subject to restrictions set forth in the license. A number of commercial firms compete with us using an open source business model by modifying and then distributing open source software to end users at nominal cost and earning revenue on complementary services and products. These firms do not bear the full costs of research and development for the software. Some of these firms may build on Microsoft ideas that we provide to them free or at low royalties in connection with our interoperability initiatives. To the extent open source software gains increasing market acceptance, our sales, revenue, and operating margins may decline.

Another development is the business model under which companies provide content, and software in the form of applications, data, and related services, over the Internet in exchange for revenues primarily from advertising or subscriptions. An example of an advertising-funded business model is Internet search, where providing a robust alternative is particularly important and challenging due to the scale effects enjoyed by a single market dominant competitor. Advances in computing and communications technologies have made this model viable and enabled the rapid growth of some of our competitors. We are devoting significant resources toward developing our own competing software plus services strategies including the Windows Azure Platform, our hosted computing platform designed to facilitate the rapid, flexible and scalable development of cloud-based services. It is uncertain whether these strategies will be successful.

Table of Contents

PART II

Item 1A

An important element of our business model has been to create platform-based ecosystems on which many participants can build diverse solutions. A competing vertically-integrated model, in which a single firm controls both the software and hardware elements of a product, has been successful with certain consumer products such as personal computers, mobile phones, and digital music players. We also offer vertically-integrated hardware and software products; however, efforts to compete with the vertically integrated model may increase our cost of sales and reduce our operating margins.

We face intense competition. We continue to experience intense competition across all markets for our products and services. Our competitors range in size from Fortune 100 companies to small, specialized single-product businesses and open source community-based projects. Although we believe the breadth of our businesses and product portfolio is a competitive advantage, our competitors that are focused on narrower product lines may be more effective in devoting technical, marketing, and financial resources to compete with us. In addition, barriers to entry in our businesses generally are low and products, once developed, can be distributed broadly and quickly at relatively low cost. Open source software vendors are devoting considerable efforts to developing software that mimics the features and functionality of our products, in some cases on the basis of technical specifications for Microsoft technologies that we make available at little or no cost. In response to competition, we are developing versions of our products with basic functionality that are sold at lower prices than the standard versions. These competitive pressures may result in decreased sales volumes, price reductions, and/or increased operating costs, such as for marketing and sales incentives, resulting in lower revenue, gross margins, and operating income.

We may not be able to adequately protect our intellectual property rights. Protecting our global intellectual property rights and combating unlicensed copying and use of software and other intellectual property is difficult. While piracy adversely affects U.S. revenue, the impact on revenue from outside the U.S. is more significant, particularly in countries where laws are less protective of intellectual property rights. Similarly, the absence of harmonized patent laws makes it more difficult to ensure consistent respect for patent rights. Throughout the world, we actively educate consumers about the benefits of licensing genuine products and obtaining indemnification benefits for intellectual property risks, and we educate lawmakers about the advantages of a business climate where intellectual property rights are protected. However, continued educational and enforcement efforts may fail to enhance revenue. Reductions in the legal protection for software intellectual property rights could adversely affect revenue.

Third parties may claim we infringe their intellectual property rights. From time to time we receive notices from others claiming we infringe their intellectual property rights. The number of these claims may grow. To resolve these claims we may enter into royalty and licensing agreements on less favorable terms, stop selling or redesign affected products, or pay damages to satisfy indemnification commitments with our customers. Such agreements may cause operating margins to decline. We have made and expect to continue making significant expenditures to settle claims related to the use of technology and intellectual property rights as part of our strategy to manage this risk.

We may not be able to protect our source code from copying if there is an unauthorized disclosure of source code. Source code, the detailed program commands for our operating systems and other software programs, is critical to our business. Although we license portions of our application and operating system source code to a number of licensees, we take significant measures to protect the secrecy of large portions of our source code. If an unauthorized disclosure of a significant portion of our source code occurs, we could potentially lose future trade secret protection for that source code. This could make it easier for third parties to compete with our products by copying functionality, which could adversely affect our revenue and operating margins. Unauthorized disclosure of source code also could increase the security risks described in the next paragraph.

Security vulnerabilities in our products could lead to reduced revenues or to liability claims. Maintaining the security of computers and computer networks is a critical issue for us and our customers. Hackers develop and deploy viruses, worms, and other malicious software programs that attack our products. Although this is an industry-wide problem that affects computers across all platforms, it affects our products in particular because hackers tend to focus their efforts on the most popular operating systems and programs and we expect them to continue to do so. We devote significant resources to address security vulnerabilities through:

engineering more secure products;

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enhancing security and reliability features in our products;

helping our customers make the best use of our products and services to protect against computer viruses and other attacks;

improving the deployment of software updates to address security vulnerabilities;

PAGE 41

Table of Contents

PART II

Item 1A

investing in mitigation technologies that help to secure customers from attacks even when such software updates are not deployed; and

providing customers online automated security tools, published security guidance, and security software such as firewalls and anti-virus software.

The cost of these steps could reduce our operating margins. Despite these efforts, actual or perceived security vulnerabilities in our products could lead some customers to seek to return products, to reduce or delay future purchases, or to use competing products. Customers may also increase their expenditures on protecting their existing computer systems from attack, which could delay adoption of new technologies. Any of these actions by customers could adversely affect our revenue. In addition, actual or perceived vulnerabilities may lead to claims against us. Although our license agreements typically contain provisions that eliminate or limit our exposure to such liability, there is no assurance these provisions will withstand all legal challenges.

We are subject to government litigation and regulatory activity that affects how we design and market our products. As a leading global software maker, we receive close scrutiny from government agencies under U.S. and foreign competition laws. Some jurisdictions also provide private rights of action for competitors or consumers to assert claims of anti-competitive conduct. For example, we have been involved in the following actions.

Lawsuits brought by the U.S. Department of Justice, 18 states, and the District of Columbia in two separate actions were resolved through a Consent Decree that took effect in 2001 and a Final Judgment entered in 2002. These proceedings imposed various constraints on our Windows operating system businesses. These constraints include limits on certain contracting practices, mandated disclosure of certain software program interfaces and protocols, and rights for computer manufacturers to limit the visibility of certain Windows features in new PCs. We believe we are in full compliance with these rules. However, if we fail to comply with them, additional restrictions could be imposed on us that would adversely affect our business.

The European Commission closely scrutinizes the design of high-volume Microsoft products and the terms on which we make certain technologies used in these products, such as file formats, programming interfaces, and protocols, available to other companies. In 2004, the Commission ordered us to create new versions of Windows that do not include certain multimedia technologies and to provide our competitors with specifications for how to implement certain proprietary Windows communications protocols in their own products. The Commission's impact on product design may limit our ability to innovate in Windows or other products in the future, diminish the developer appeal of the Windows platform, and increase our product development costs. The availability of licenses related to protocols and file formats may enable competitors to develop software products that better mimic the functionality of our own products which could result in decreased sales of our products.

Government regulatory actions and court decisions such as these may hinder our ability to provide the benefits of our software to consumers and businesses, thereby reducing the attractiveness of our products and the revenues that come from them. New actions could be initiated at any time, either by these or other governments or private claimants, including with respect to new versions of Windows or other Microsoft products. The outcome of such actions, or steps taken to avoid them, could adversely affect us in a variety of ways, including:

We may have to choose between withdrawing products from certain geographies to avoid fines or designing and developing alternative versions of those products to comply with government rulings, which may entail a delay in a product release and removing functionality that customers want or on which developers rely.

We may be required to make available licenses to our proprietary technologies on terms that do not reflect their fair market value or do not protect our associated intellectual property.

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The rulings described above may be cited as a precedent in other competition law proceedings.

Our software and services online offerings are subject to government regulation of the Internet domestically and internationally in many areas, including user privacy, telecommunications, data protection, and online content. The application of these laws and regulations to our business is often unclear and sometimes may conflict. Compliance with these regulations may involve significant costs or require changes in business practices that result in reduced revenue. Noncompliance could result in penalties being imposed on us or orders that we stop doing the alleged noncompliant activity.

Our business depends on our ability to attract and retain talented employees. Our business is based on successfully attracting and retaining talented employees. The market for highly skilled workers and leaders in our

PAGE 42

Table of Contents

PART II

Item 1A

industry is extremely competitive. We are limited in our ability to recruit internationally by restrictive domestic immigration laws. If we are less successful in our recruiting efforts, or if we are unable to retain key employees, our ability to develop and deliver successful products and services may be adversely affected. Effective succession planning is also important to our long-term success. Failure to ensure effective transfer of knowledge and smooth transitions involving key employees could hinder our strategic planning and execution.

Delays in product development schedules may adversely affect our revenues. The development of software products is a complex and time-consuming process. New products and enhancements to existing products can require long development and testing periods. Our increasing focus on software plus services also presents new and complex development issues. Significant delays in new product or service releases or significant problems in creating new products or services could adversely affect our revenue.

We make significant investments in new products and services that may not be profitable. Our growth depends on our ability to innovate by offering new, and adding value to our existing, software and service offerings. We will continue to make significant investments in research, development, and marketing for new products, services, and technologies, including the Windows PC operating system, the Microsoft Office system, Xbox 360, Live Search, Windows Server, Zune, Windows Live, the Windows Azure Services platform, and other software plus services offerings. Investments in new technology are speculative. Commercial success depends on many factors, including innovativeness, developer support, and effective distribution and marketing. If customers do not perceive our latest offerings as providing significant new functionality or other value, they may reduce their purchases of new software products or upgrades, unfavorably impacting revenue. We may not achieve significant revenue from new product and service investments for a number of years, if at all. Moreover, new products and services may not be profitable, and even if they are profitable, operating margins for new products and businesses may not be as high as the margins we have experienced historically.

Adverse economic conditions may harm our business. Unfavorable changes in economic conditions, including inflation, recession, or other changes in economic conditions, may result in lower information technology spending and adversely affect our revenue. If demand for PCs, servers, and other computing devices declines, or consumer or business spending for those products declines, our revenue will be adversely affected. Our product distribution system also relies on an extensive partner network. The impact of economic conditions on our partners, such as the bankruptcy of a major distributor, could result in sales channel disruption. Challenging economic conditions also may impair the ability of our customers to pay for products and services they have purchased. As a result, reserves for doubtful accounts and write-offs of accounts receivable may increase. We maintain an investment portfolio of various holdings, types, and maturities. These investments are subject to general credit, liquidity, market, and interest rate risks, which may be exacerbated by unusual events that have affected global financial markets. If global credit and equity markets experience prolonged periods of decline, our investment portfolio may be adversely impacted and we could determine that more of our investments have experienced an other-than-temporary decline in fair value, requiring impairment charges that could adversely impact our financial results.

We have claims and lawsuits against us that may result in adverse outcomes. We are subject to a variety of claims and lawsuits. Adverse outcomes in some or all of these claims may result in significant monetary damages or injunctive relief that could adversely affect our ability to conduct our business. Although management currently believes resolving all of these matters, individually or in the aggregate, will not have a material adverse impact on our financial position, results of operations, or cash flows, the litigation and other claims are subject to inherent uncertainties and management's view of these matters may change in the future. A material adverse impact on our financial position, results of operations, or cash flows also could occur for the period in which the effect of an unfavorable final outcome becomes probable and reasonably estimable.

We may have additional tax liabilities. We are subject to income taxes in the United States and many foreign jurisdictions. Significant judgment is required in determining our worldwide provision for income taxes. In the ordinary course of our business, there are many transactions and calculations where the ultimate tax determination is uncertain. We regularly are under audit by tax authorities. Although we believe our tax estimates are reasonable, the final determination of tax audits and any related litigation could be materially different from our historical income tax provisions and accruals. The results of an audit or litigation could have a material effect on our financial position, results of operations, or cash flows in the period or periods for which that determination is made. In addition, there have been proposals to reform U.S. tax laws that would significantly impact how U.S. multinational corporations are taxed on foreign earnings. We earn a substantial portion of our income in foreign countries. Although we cannot predict whether or in what form this proposed legislation will pass, if enacted it could have a material adverse impact on our tax expense and cash flow.

Table of Contents

PART II

Item 1A

Our vertically-integrated hardware and software products may experience quality or supply problems. Our hardware products such as the Xbox 360 console are highly complex and can have defects in design, manufacture, or associated software. We could incur significant expenses, lost revenue, and reputational harm if we fail to detect or effectively address such issues through design, testing, or warranty repairs. We obtain some components of our hardware devices from sole suppliers. If a component delivery from a sole-source supplier is delayed or becomes unavailable or industry shortages occur, we may be unable to obtain timely replacement supplies, resulting in reduced sales. Either component shortages or excess or obsolete inventory may require us to record charges to cost of revenue. Xbox 360 consoles are assembled in Asia; disruptions in the supply chain may result in console shortages that would affect our revenues and operating margins. These same risks would apply to any other vertically-integrated hardware and software products we may offer.

If our goodwill or amortizable intangible assets become impaired we may be required to record a significant charge to earnings. Under generally accepted accounting principles, we review our amortizable intangible assets for impairment when events or changes in circumstances indicate the carrying value may not be recoverable. Goodwill is tested for impairment at least annually. Factors that may be considered a change in circumstances, indicating that the carrying value of our goodwill or amortizable intangible assets may not be recoverable, include a decline in stock price and market capitalization, reduced future cash flow estimates, and slower growth rates in our industry. We may be required to record a significant charge in our financial statements during the period in which any impairment of our goodwill or amortizable intangible assets is determined, negatively impacting our results of operations.

We operate a global business that exposes us to additional risks. We operate in over 100 countries and a significant part of our revenue comes from international sales. Pressure to make our pricing structure uniform might require that we reduce the sales price of our software in the United States and other countries. Operations outside the United States may be affected by changes in trade protection laws, policies and measures, and other regulatory requirements affecting trade and investment, including the Foreign Corrupt Practices Act and local laws prohibiting corrupt payments; and changes in regulatory requirements for software. Emerging markets are a significant focus of our international growth strategy. The developing nature of these markets presents a number of risks. Deterioration of social, political, labor, or economic conditions in a specific country or region and difficulties in staffing and managing foreign operations may also adversely affect our operations or financial results. Although we hedge a portion of our international currency exposure, significant fluctuations in exchange rates between the U.S. dollar and foreign currencies may adversely affect our net revenues.

Catastrophic events or geo-political conditions may disrupt our business. A disruption or failure of our systems or operations in the event of a major earthquake, weather event, cyber-attack, terrorist attack, or other catastrophic event could cause delays in completing sales, providing services, or performing other mission-critical functions. Our corporate headquarters, a significant portion of our research and development activities, and certain other critical business operations are located in the Seattle, Washington area, and we have other business operations in the Silicon Valley area of California, both of which are near major earthquake faults. A catastrophic event that results in the destruction or disruption of any of our critical business or information technology systems could harm our ability to conduct normal business operations and our operating results. Abrupt political change, terrorist activity, and armed conflict pose a risk of general economic disruption in affected countries, which may increase our operating costs. These conditions also may add uncertainty to the timing and budget for technology investment decisions by our customers.

Acquisitions and joint ventures may have an adverse effect on our business. We expect to continue making acquisitions or entering into joint ventures as part of our long-term business strategy. These transactions involve significant challenges and risks including that the transaction does not advance our business strategy, that we don't realize a satisfactory return on our investment, or that we experience difficulty in the integration of new employees, business systems, and technology, or diversion of management's attention from our other businesses. These events could harm our operating results or financial condition.

Improper disclosure of personal data could result in liability and harm our reputation. We store and process large amounts of personally identifiable information. It is possible that our security controls over personal data, our training of employees and vendors on data security, and other practices we follow may not prevent the improper disclosure of personally identifiable information. Disclosure of this information could harm our reputation and subject us to liability under laws that protect personal data, resulting in increased costs or loss of revenue. Our software products and services also enable our customers to store and process personal data. Perceptions that our products or services do not adequately protect the privacy of personal information could inhibit sales of our products.

Table of Contents**PART II**

Item 1A, 2

We may experience outages and disruptions of our online services if we fail to maintain an adequate operations infrastructure. Our increasing user traffic and complexity of our products and services demand more computing power. We have spent and expect to continue to spend substantial amounts to purchase or lease data centers and equipment and to upgrade our technology and network infrastructure to handle increased traffic on our Web sites and to introduce new products and services and support existing services such as Exchange Online, Sharepoint Online, Xbox Live, Windows Live, and Office Live. We are also growing our business of providing a platform and back-end hosting for services provided by third-party businesses to their end customers. Maintaining and expanding this infrastructure is expensive, complex, and could result in inefficiencies or operational failures, which could diminish the quality of our products, services, and user experience, resulting in contractual liability, claims by third parties, damage to our reputation and loss of current and potential users, subscribers, and advertisers, each of which may harm our operating results and financial condition.

ITEM 2. UNREGISTERED SALES OF EQUITY SECURITIES AND USE OF PROCEEDS

Items 2(a) and (b) are not applicable.

(c) STOCK REPURCHASES

| Period | (a) Total Number of Shares Purchased | (b) Average Price Paid per Share | (c) Total Number of Shares Purchased as Part of Publicly Announced Plans or Programs | (d) Maximum Number of Shares |
|--|--------------------------------------|----------------------------------|--|---|
| | | | | (or Approximate Dollar Value of Shares) that May Yet be Purchased under the Plans or Programs |
| August 1, 2009 – August 31, 2009 | 19,415,809 | \$ 23.89 | 19,415,809 | \$ 34,050 |
| September 1, 2009 – September 30, 2009 | 38,440,191 | \$ 25.52 | 38,440,191 | \$ 33,069 |
| | 57,856,000 | | 57,856,000 | |

During the first quarter of fiscal year 2010, we repurchased 57.9 million shares of Microsoft common stock for \$1.4 billion using cash resources. The repurchases occurred in the open market and pursuant to a trading plan under Rule 10b5-1 of the Securities Exchange Act of 1934. As of September 30, 2009, approximately \$33.1 billion remained of our \$40.0 billion repurchase program that we announced on September 22, 2008. The program expires September 30, 2013 but may be suspended or discontinued at any time without notice.

Table of Contents

PART II

Item 6

ITEM 6. EXHIBITS

| | |
|-----------|---|
| 12 | Computation of Ratio of Earnings to Fixed Charges |
| 15 | Letter regarding unaudited interim financial information |
| 31.1 | Certifications of Chief Executive Officer Pursuant to Section 302 of the Sarbanes-Oxley Act of 2002 |
| 31.2 | Certifications of Chief Financial Officer Pursuant to Section 302 of the Sarbanes-Oxley Act of 2002 |
| 32.1* | Certification of Chief Executive Officer Pursuant to Section 906 of the Sarbanes-Oxley Act of 2002 |
| 32.2* | Certification of Chief Financial Officer Pursuant to Section 906 of the Sarbanes-Oxley Act of 2002 |
| 101.INS** | XBRL Instance Document |
| 101.SCH** | XBRL Taxonomy Extension Schema |
| 101.CAL** | XBRL Taxonomy Extension Calculation Linkbase |
| 101.DEF** | XBRL Taxonomy Extension Definition Linkbase |
| 101.LAB** | XBRL Taxonomy Extension Label Linkbase |
| 101.PRE** | XBRL Taxonomy Extension Presentation Linkbase |

* *Furnished, not filed.*

** *Pursuant to Rule 406T of Regulation S-T, these interactive data files are deemed not filed or part of a registration statement or prospectus for purposes of Sections 11 or 12 of the Securities Act of 1933 or Section 18 of the Securities Exchange Act of 1934 and otherwise are not subject to liability.*

Items 3, 4, and 5 are not applicable and have been omitted.

Table of Contents

SIGNATURE

Pursuant to the requirements of the Securities Exchange Act of 1934, the registrant has duly caused this report to be signed on its behalf by the undersigned thereunto duly authorized.

MICROSOFT CORPORATION

/s/ FRANK H. BROD

Frank H. Brod

Corporate Vice President, Finance and Administration;

Chief Accounting Officer (Duly Authorized Officer)

October 23, 2009

PAGE 47